



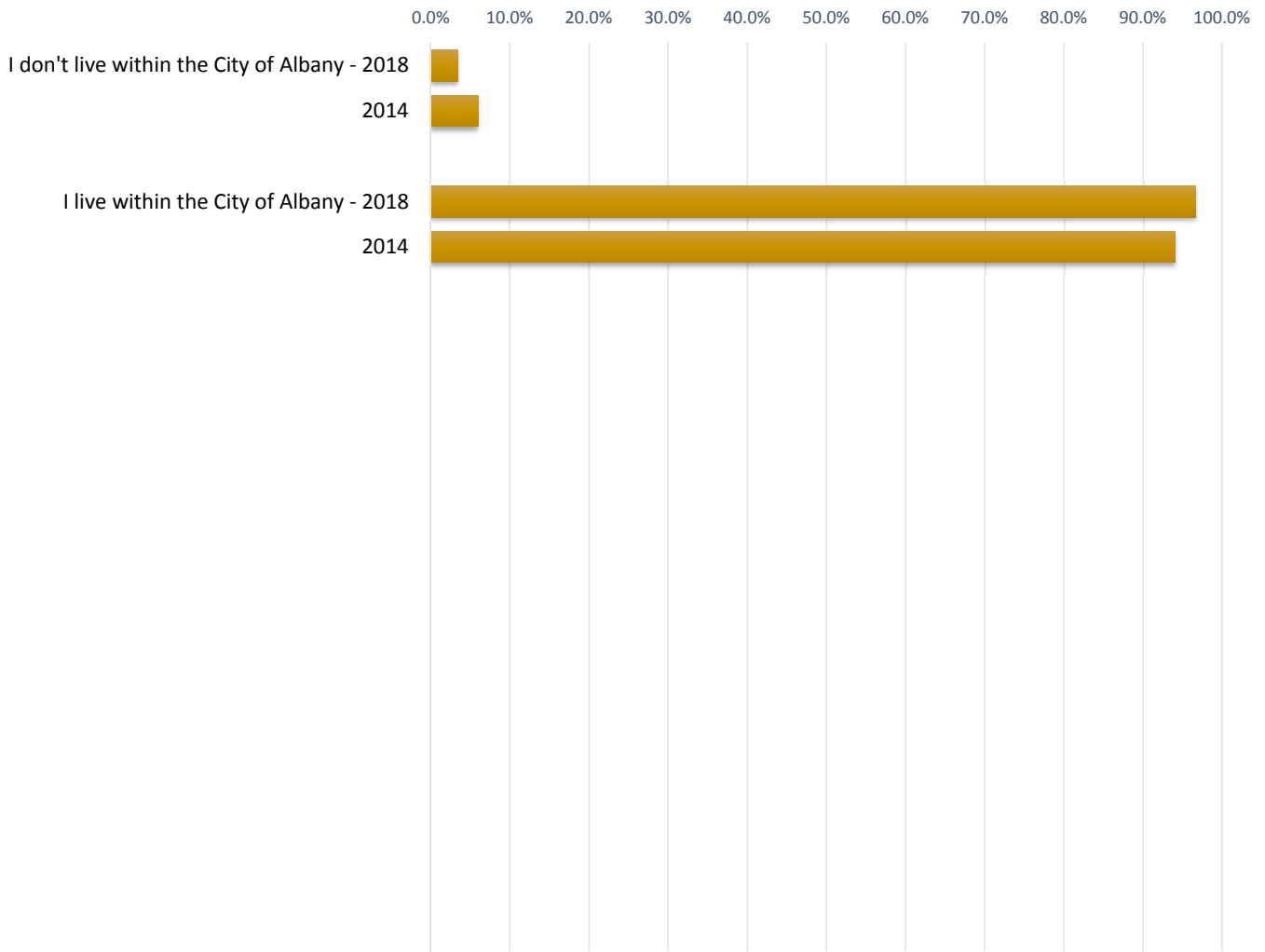
## 2018 Albany Community Survey

# Results Summary





### Q1: Living within the City Limits

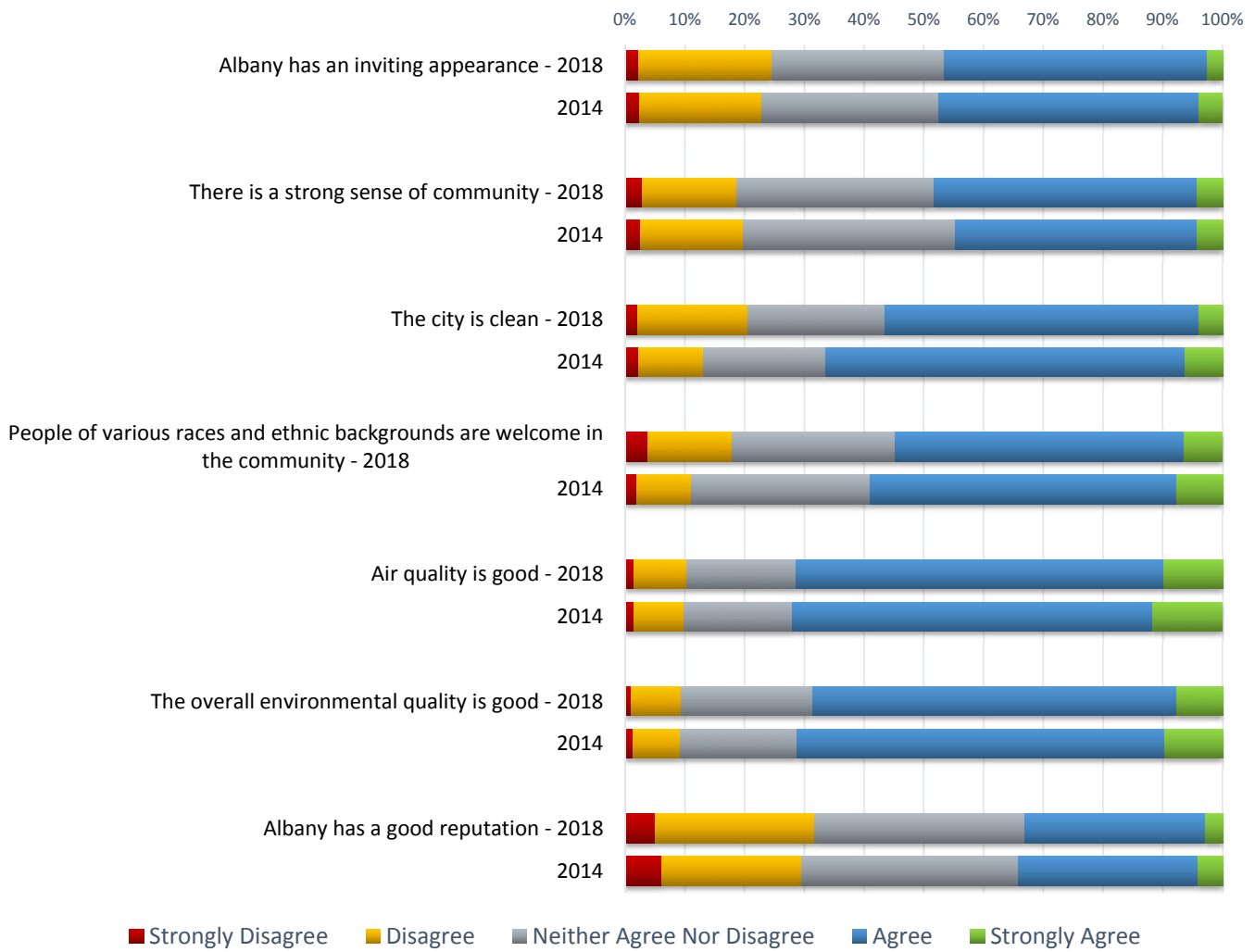


## Albany Community Survey

**Q1: If you do not live within the city limits. We ask you not to fill it out.**

I don't live within the City of Albany - 2018	3.4%
2014	5.9%
I live within the City of Albany - 2018	96.6%
2014	94.1%

## Q2: About Albany



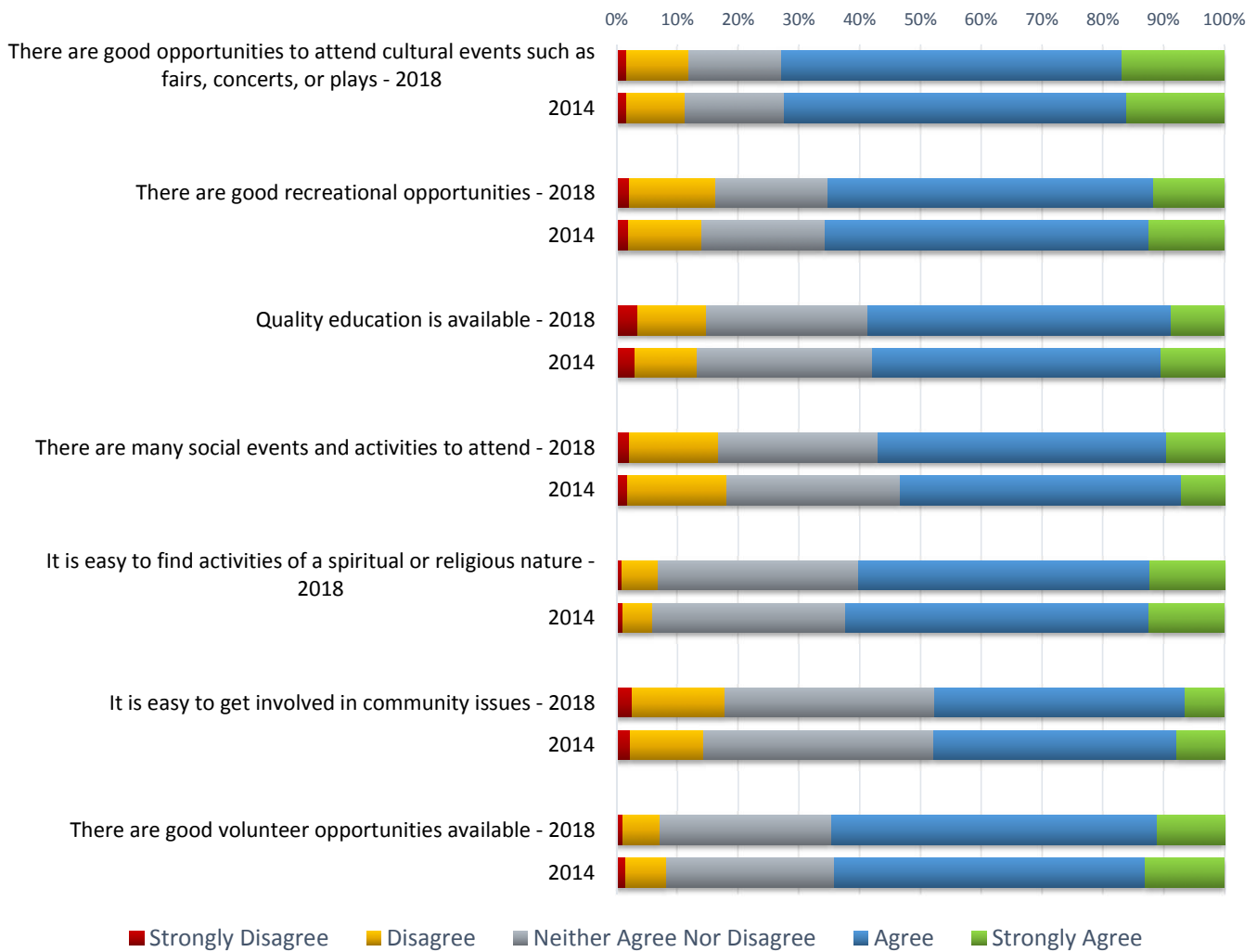


# Albany Community Survey

Q2: How strongly do you agree or disagree with the following comments about Albany:

	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree
Albany has an inviting appearance - 2018	2.3%	22.3%	28.8%	44.2%	2.4%
2014	2.4%	20.6%	29.6%	43.6%	3.9%
There is a strong sense of community - 2018	2.9%	15.8%	33.1%	44.0%	4.3%
2014	2.5%	17.2%	35.6%	40.4%	4.3%
The city is clean - 2018	2.1%	18.5%	23.0%	52.6%	3.9%
2014	2.2%	10.9%	20.4%	60.3%	6.2%
People of various races and ethnic backgrounds are welcome in the community - 2018	3.8%	14.2%	27.1%	48.5%	6.3%
2014	2.0%	9.1%	29.9%	51.4%	7.6%
Air quality is good - 2018	1.5%	8.8%	18.4%	61.5%	9.8%
2014	1.5%	8.4%	18.1%	60.3%	11.7%
The overall environmental quality is good - 2018	1.0%	8.5%	22.0%	61.0%	7.6%
2014	1.2%	8.0%	19.6%	61.6%	9.6%
Albany has a good reputation - 2018	5.0%	26.8%	35.3%	30.2%	2.9%
2014	6.1%	23.5%	36.3%	30.1%	4.1%

### Q3: Events and Activities in Albany



# Albany Community Survey

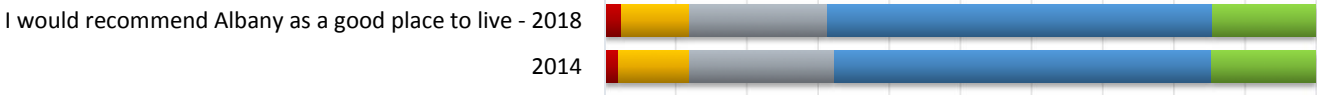
**Q3: How strongly do you agree or disagree with the following comments about events and activities in Albany:**

	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree
There are good opportunities to attend cultural events such as fairs, concerts, or plays - 2018	1.5%	10.4%	15.1%	56.1%	16.9%
2014	1.6%	9.7%	16.3%	56.3%	16.1%
There are good recreational opportunities - 2018	2.0%	14.2%	18.6%	53.5%	11.7%
2014	1.9%	12.1%	20.3%	53.2%	12.5%
Quality education is available - 2018	3.5%	11.3%	26.6%	49.8%	8.8%
2014	2.9%	10.3%	28.9%	47.4%	10.5%
There are many social events and activities to attend - 2018	2.1%	14.7%	26.2%	47.6%	9.5%
2014	1.8%	16.3%	28.7%	46.2%	7.1%
It is easy to find activities of a spiritual or religious nature - 2018	0.8%	6.1%	33.0%	48.0%	12.2%
2014	1.0%	4.9%	31.8%	49.8%	12.4%
It is easy to get involved in community issues - 2018	2.5%	15.3%	34.5%	41.3%	6.4%
2014	2.2%	12.1%	37.8%	40.0%	7.9%
There are good volunteer opportunities available - 2018	1.1%	6.0%	28.2%	53.7%	11.0%
2014	1.5%	6.7%	27.6%	51.2%	13.0%



### Q4: Living in Albany

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%



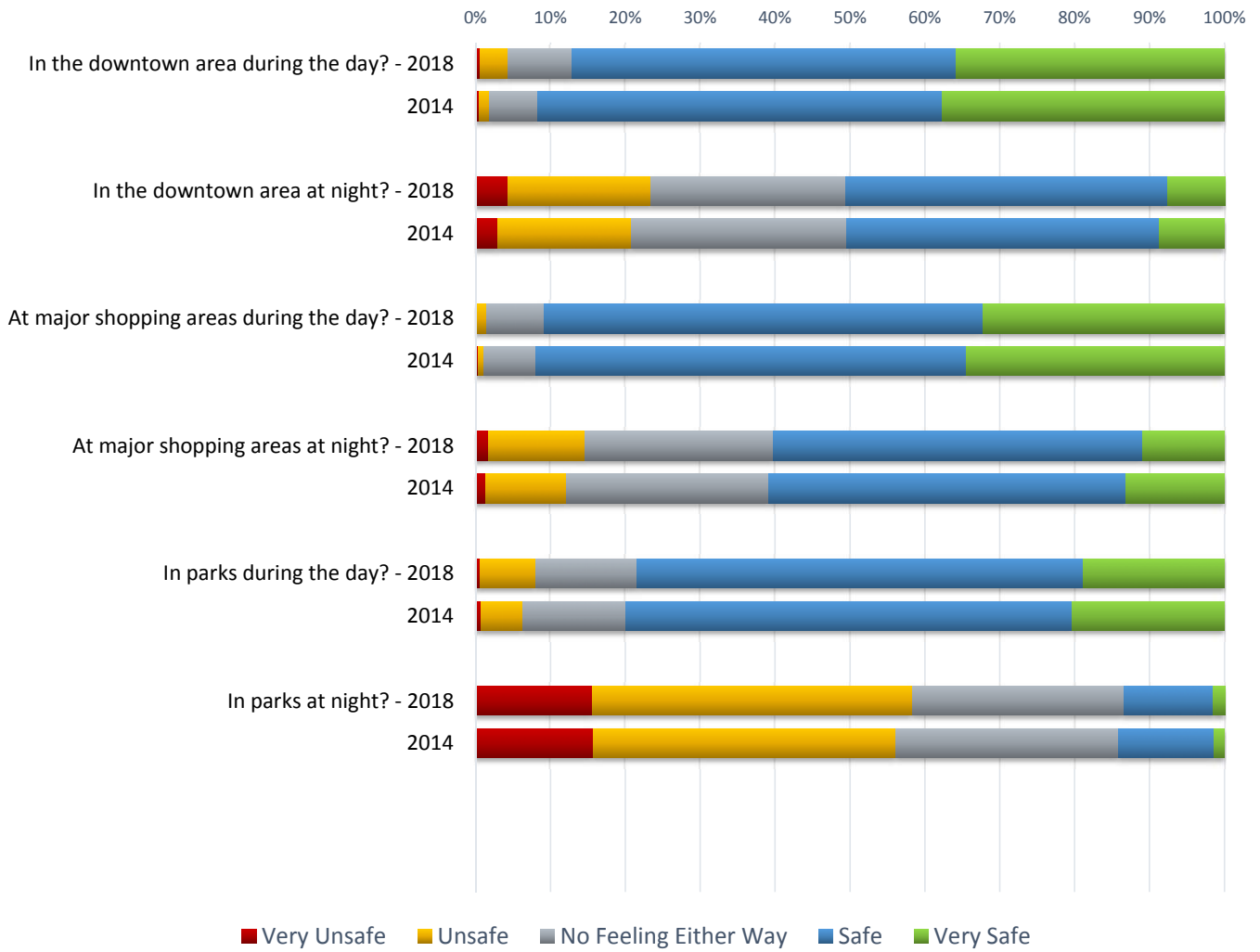
■ Strongly Disagree   ■ Disagree   ■ Neither Agree Nor Disagree   ■ Agree   ■ Strongly Agree

## Albany Community Survey

**Q4: How strongly do you agree or disagree with the following statements about living in Albany:**

	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree
I would recommend Albany as a good place to live - 2018	2.2%	9.7%	19.4%	54.3%	14.5%
2014	1.9%	9.8%	20.6%	53.1%	14.6%
I plan to live here for the next five years or more - 2018	2.4%	6.4%	11.7%	48.2%	31.3%
2014	3.9%	7.5%	12.1%	48.3%	28.3%

### Q5a: How safe you feel in the community



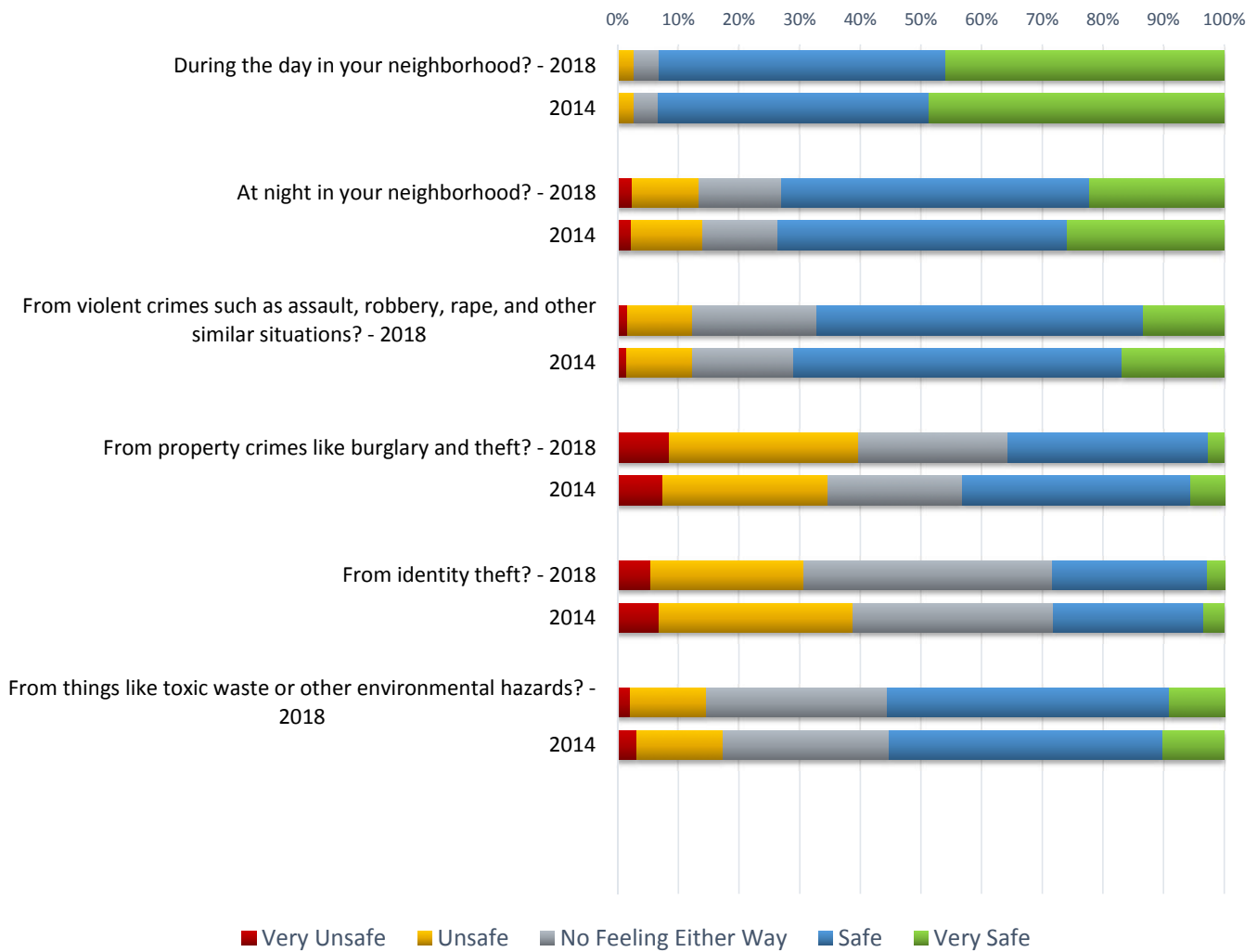


## Albany Community Survey

Q5a: Tell us about how safe you feel in the community:

	Very Unsafe	Unsafe	No Feeling Either Way	Safe	Very Safe
In the downtown area during the day? - 2018	0.6%	3.8%	8.6%	51.3%	35.8%
2014	0.4%	1.4%	6.4%	54.1%	37.7%
In the downtown area at night? - 2018	4.3%	19.1%	26.0%	43.0%	7.5%
2014	3.0%	17.8%	28.8%	41.7%	8.7%
At major shopping areas during the day? - 2018	0.1%	1.3%	7.7%	58.6%	32.3%
2014	0.3%	0.8%	7.0%	57.5%	34.5%
At major shopping areas at night? - 2018	1.8%	12.9%	25.1%	49.3%	10.9%
2014	1.4%	10.7%	27.1%	47.7%	13.1%
In parks during the day? - 2018	0.6%	7.5%	13.5%	59.6%	18.9%
2014	0.7%	5.7%	13.8%	59.6%	20.3%
In parks at night? - 2018	15.6%	42.8%	28.2%	12.0%	1.5%
2014	15.8%	40.4%	29.7%	12.7%	1.4%

### Q5b: How safe you feel in the community



## Albany Community Survey

Q5b: Tell us about how safe you feel in the community:

	Very Unsafe	Unsafe	No Feeling Either Way	Safe	Very Safe
During the day in your neighborhood? - 2018	0.3%	2.4%	4.1%	47.3%	45.9%
2014	0.3%	2.4%	4.0%	44.7%	48.6%
At night in your neighborhood? - 2018	2.4%	11.0%	13.6%	50.8%	22.3%
2014	2.2%	11.8%	12.4%	47.8%	25.8%
From violent crimes such as assault, robbery, rape, and other similar situations? - 2018	1.6%	10.7%	20.5%	53.9%	13.3%
2014	1.5%	10.8%	16.7%	54.2%	16.8%
From property crimes like burglary and theft? - 2018	8.5%	31.2%	24.6%	33.1%	2.6%
2014	7.4%	27.3%	22.2%	37.6%	5.6%
From identity theft? - 2018	5.4%	25.2%	41.0%	25.6%	2.9%
2014	6.9%	32.0%	33.0%	24.8%	3.3%
From things like toxic waste or other environmental hazards? - 2018	2.1%	12.5%	29.9%	46.5%	9.1%
2014	3.2%	14.1%	27.5%	45.0%	10.2%



### Q6: Does your home have a working smoke detector?

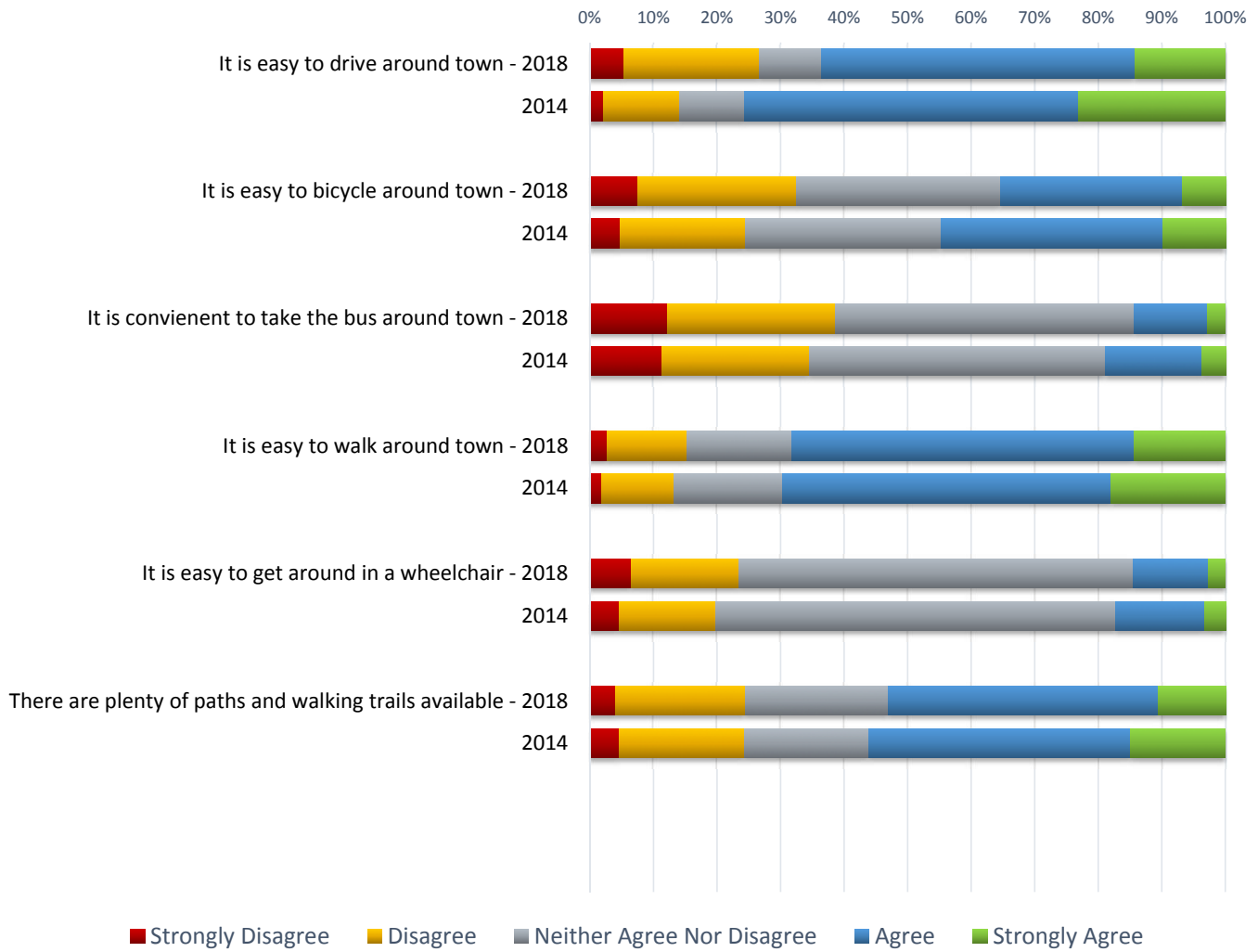


## Albany Community Survey

Q6: Does your home have a working smoke detector?

	Yes - 2018	99.0%
	2014	99.0%
	No - 2018	1.0%
	2014	1.0%

### Q7: Getting around Albany



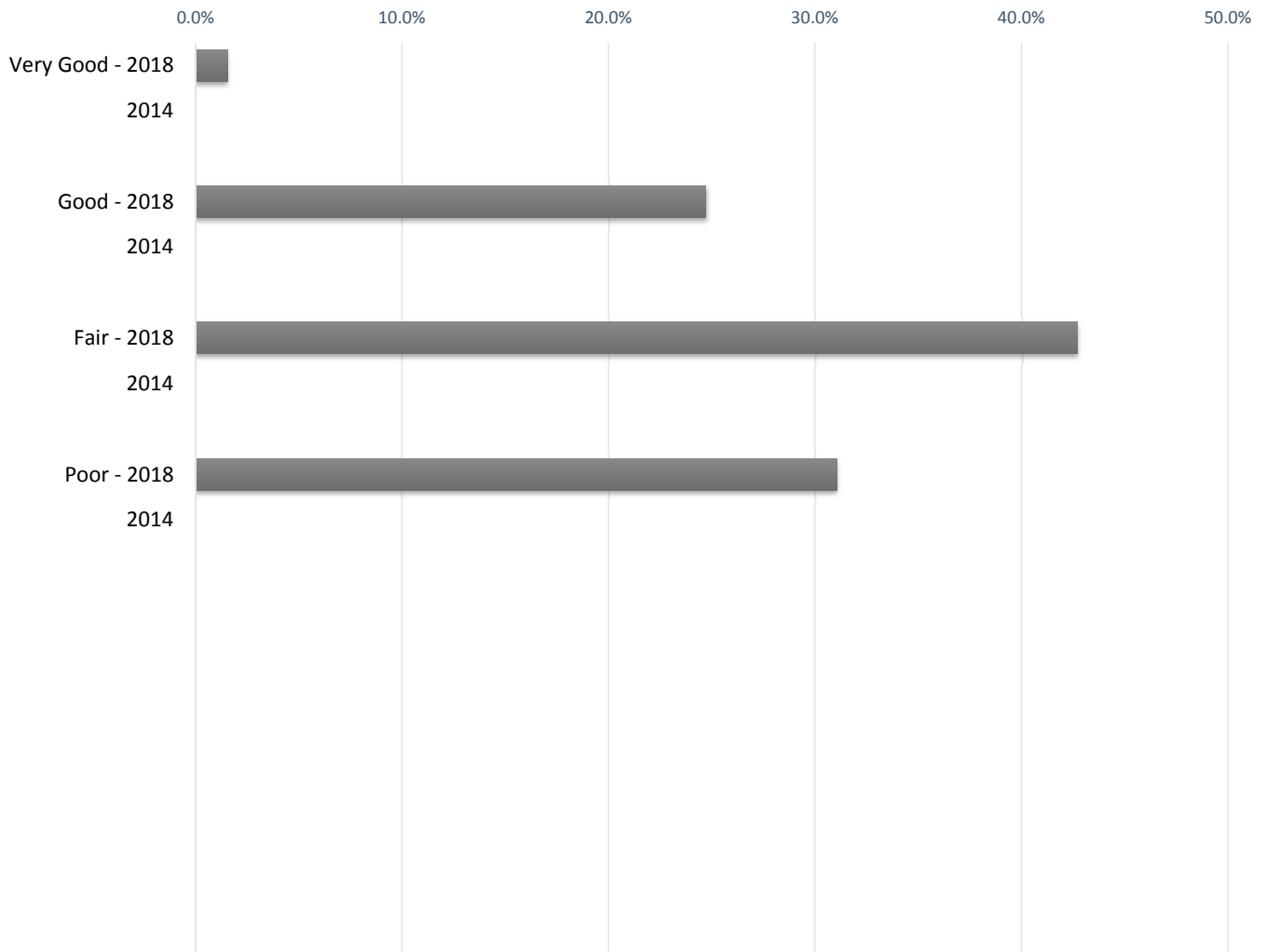


## Albany Community Survey

**Q7: Please let us know how much you agree or disagree with the following questions regarding getting around Albany:**

	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree
It is easy to drive around town - 2018	5.3%	21.4%	9.7%	49.2%	14.3%
2014	2.1%	11.8%	10.2%	52.4%	23.0%
It is easy to bicycle around town - 2018	5.9%	19.8%	25.4%	22.6%	5.4%
2014	3.9%	16.5%	25.7%	29.2%	8.2%
It is convenient to take the bus around town - 2018	8.0%	17.4%	31.1%	7.6%	1.9%
2014	7.7%	15.6%	31.4%	10.2%	2.5%
It is easy to walk around town - 2018	2.6%	12.1%	15.8%	51.7%	13.7%
2014	1.8%	11.1%	16.6%	50.2%	17.4%
It is easy to get around in a wheelchair - 2018	3.4%	8.7%	32.0%	6.2%	1.4%
2014	2.4%	8.0%	33.0%	7.4%	1.7%
There are plenty of paths and walking trails available -					
2018	3.9%	19.3%	21.3%	40.2%	10.0%
2014	4.3%	18.6%	18.4%	38.8%	14.0%

### Q8: Condition of the streets in Albany

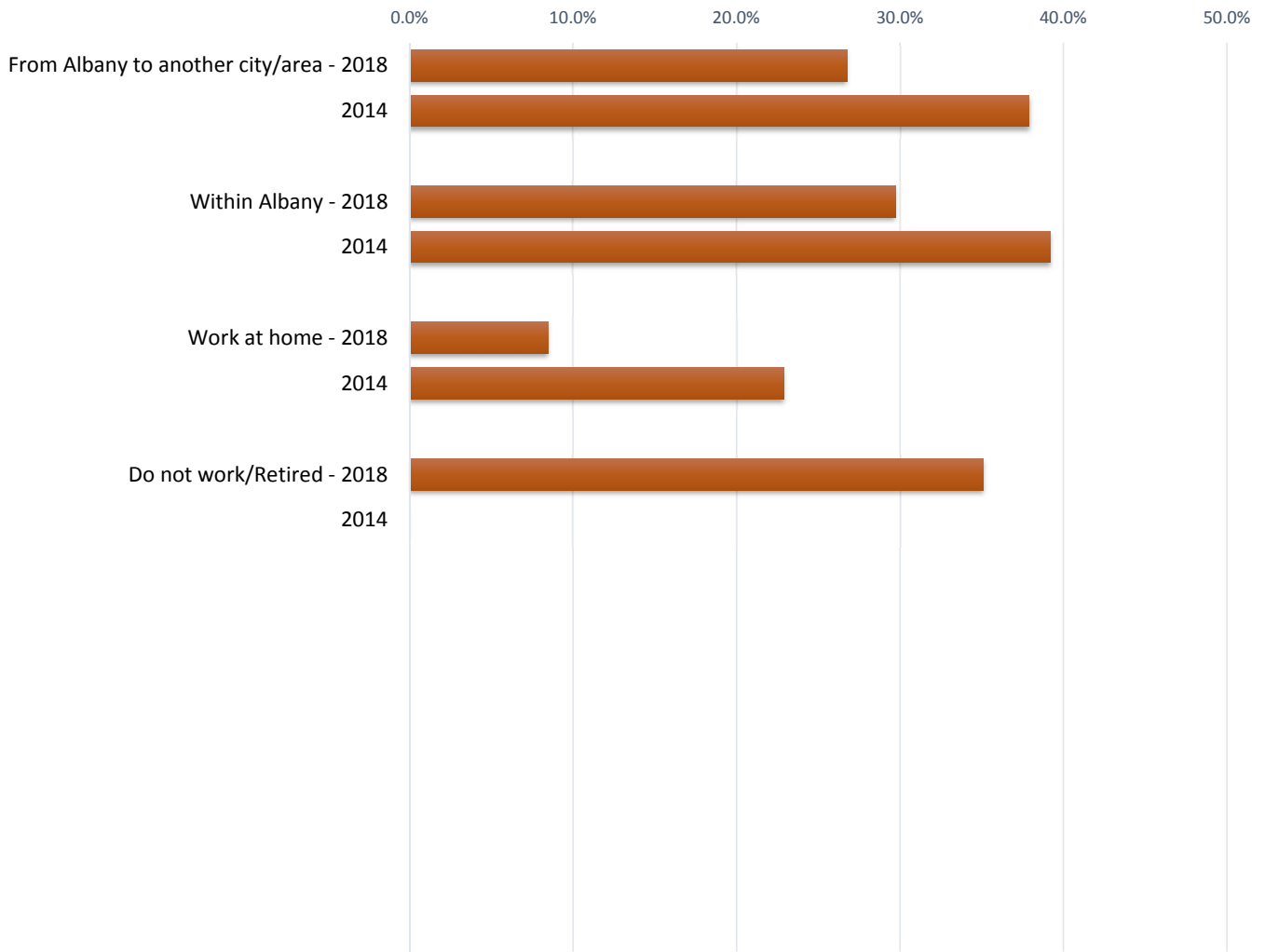


## Albany Community Survey

Q8: Overall, how would you rate the condition of the streets in Albany?

Very Good - 2018	1.5%
2014	
Good - 2018	24.7%
2014	
Fair - 2018	42.7%
2014	
Poor - 2018	31.1%
2014	

### Q9: Do you commute to work?

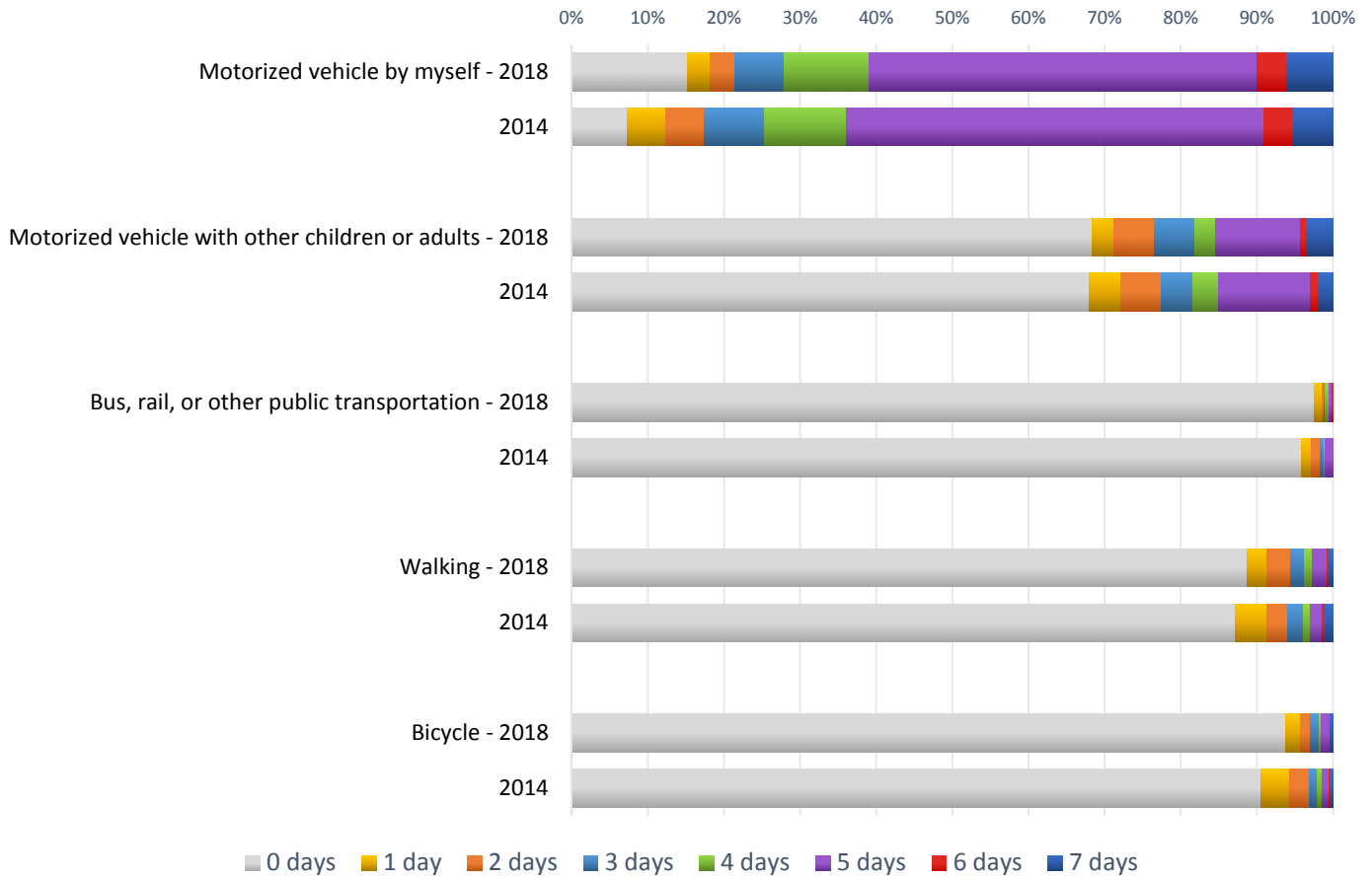


## Albany Community Survey

### Q9: Do you commute to work:

From Albany to another city/area - 2018	26.7%
2014	37.9%
Within Albany - 2018	29.7%
2014	39.2%
Work at home - 2018	8.5%
2014	22.9%
Do not work/Retired - 2018	35.1%
2014	—

### Q10: For commuters, how many days per week do you use the following methods?



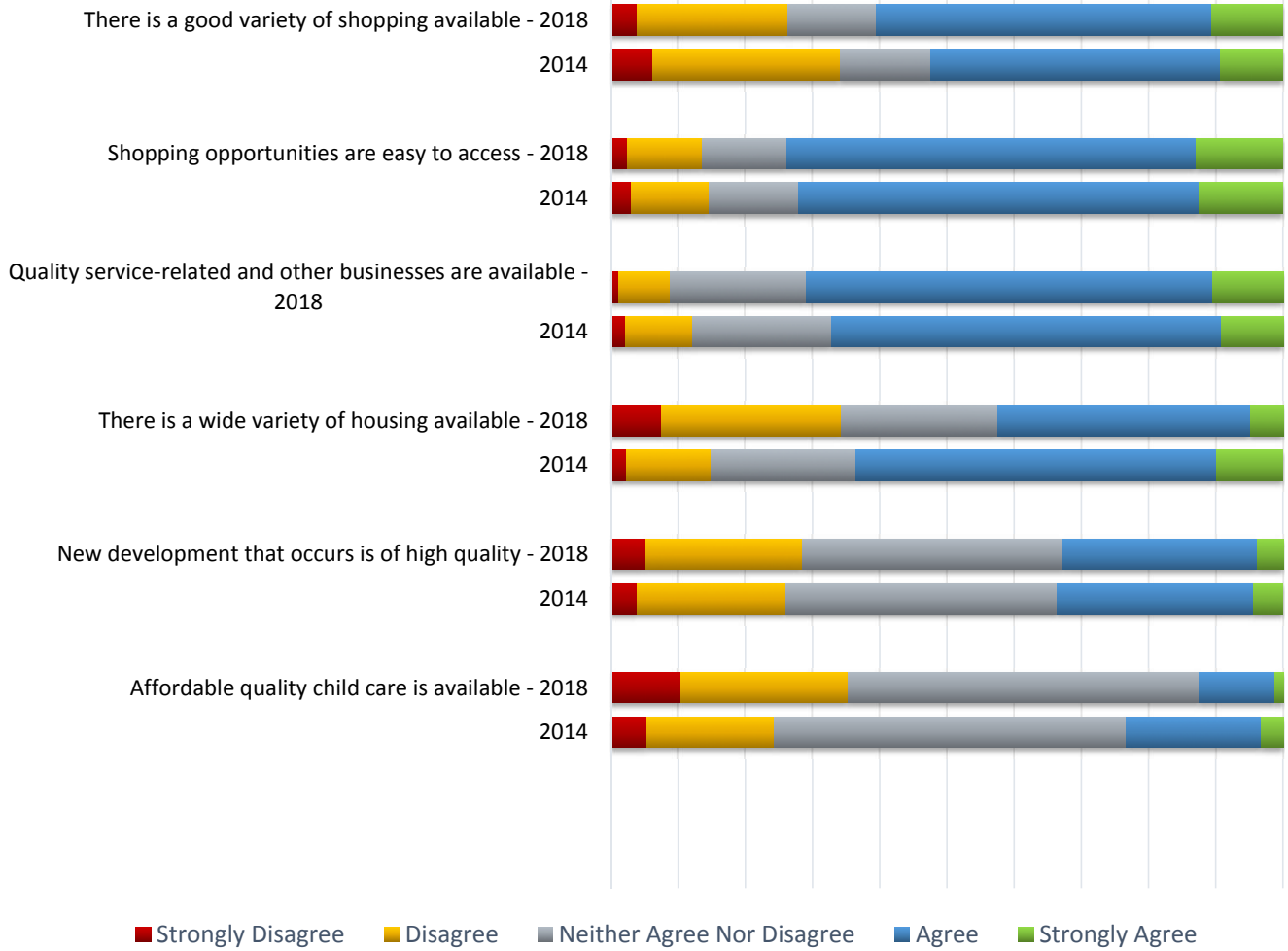
## Albany Community Survey

**Q10: If you commute to work, how many days per week do you use the following methods to make your commute:**

	0 days	1 day	2 days	3 days	4 days	5 days	6 days	7 days
Motorized vehicle by myself - 2018	15.2%	3.0%	3.2%	6.5%	11.1%	50.9%	4.0%	6.0%
2014	7.3%	5.0%	5.1%	7.8%	10.9%	54.8%	3.9%	5.2%
Motorized vehicle with other children or adults - 2018	68.4%	2.8%	5.4%	5.4%	2.7%	11.1%	0.8%	3.5%
2014	68.0%	4.2%	5.3%	4.3%	3.3%	12.1%	0.9%	2.0%
Bus, rail, or other public transportation - 2018	97.5%	1.1%	0.2%	0.2%	0.4%	0.4%	0.1%	0.0%
2014	95.9%	1.3%	1.2%	0.5%	0.1%	1.1%	0.0%	0.0%
Walking - 2018	88.7%	2.6%	3.0%	1.8%	1.1%	2.0%	0.2%	0.5%
2014	87.1%	4.2%	2.7%	2.0%	1.0%	1.6%	0.4%	1.0%
Bicycle - 2018	93.8%	2.0%	1.3%	1.2%	0.2%	1.2%	0.0%	0.3%
2014	90.6%	3.8%	2.6%	1.0%	0.7%	0.8%	0.2%	0.3%

### Q11a: Services and business in Albany

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%



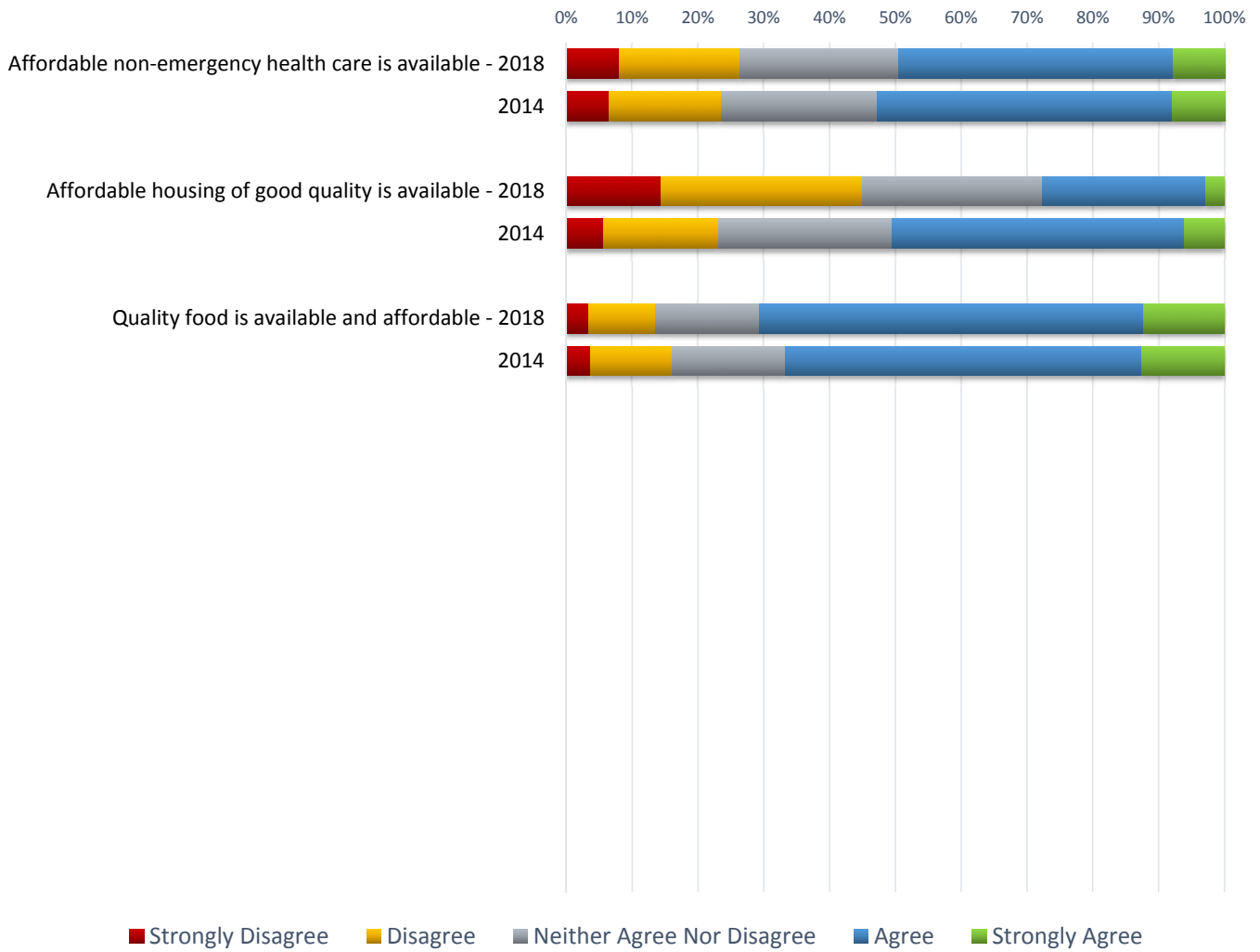


## Albany Community Survey

**Q11a: Please let us know how strongly you agree or disagree with the following comments about services and business in Albany:**

	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree
There is a good variety of shopping available - 2018	3.9%	22.4%	13.1%	50.0%	10.5%
2014	6.2%	27.8%	13.4%	43.2%	9.2%
Shopping opportunities are easy to access - 2018	2.4%	11.1%	12.7%	60.8%	12.9%
2014	3.0%	11.6%	13.3%	59.6%	12.5%
Quality service-related and other businesses are available - 2018	1.0%	7.6%	19.7%	59.0%	10.2%
2014	2.1%	9.7%	20.1%	56.5%	9.0%
There is a wide variety of housing available - 2018	6.6%	23.6%	20.7%	33.1%	4.3%
2014	2.0%	11.5%	19.7%	48.9%	9.0%
New development that occurs is of high quality - 2018	4.4%	20.0%	33.1%	24.8%	3.2%
2014	3.3%	18.9%	34.5%	24.9%	3.8%
Affordable quality child care is available - 2018	5.6%	13.4%	28.0%	6.1%	0.7%
2014	2.9%	10.6%	29.1%	11.2%	1.8%

### Q11b: Services and business in Albany



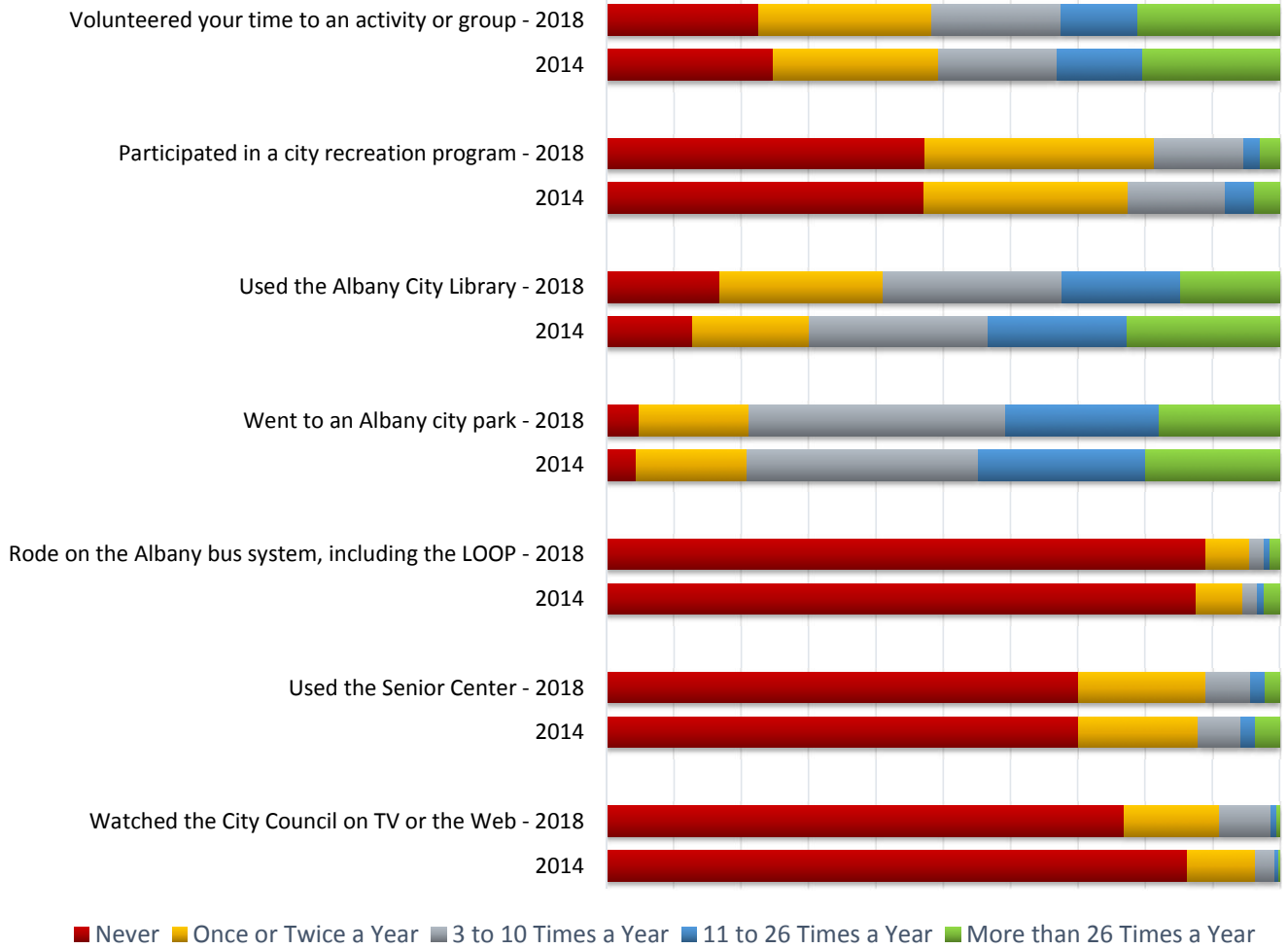
## Albany Community Survey

**Q11b: Please let us know how strongly you agree or disagree with the following comments about services and business in Albany:**

	Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree
Affordable non-emergency health care is available - 2018	7.1%	16.1%	21.4%	36.8%	6.9%
2014	5.6%	14.6%	20.3%	38.5%	6.7%
Affordable housing of good quality is available - 2018	11.9%	25.6%	22.8%	20.7%	2.4%
2014	4.8%	14.9%	22.6%	37.8%	5.3%
Quality food is available and affordable - 2018	3.3%	10.0%	15.7%	57.7%	12.1%
2014	3.6%	12.4%	17.2%	53.7%	12.6%

### Q12a: Services and business involved in

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

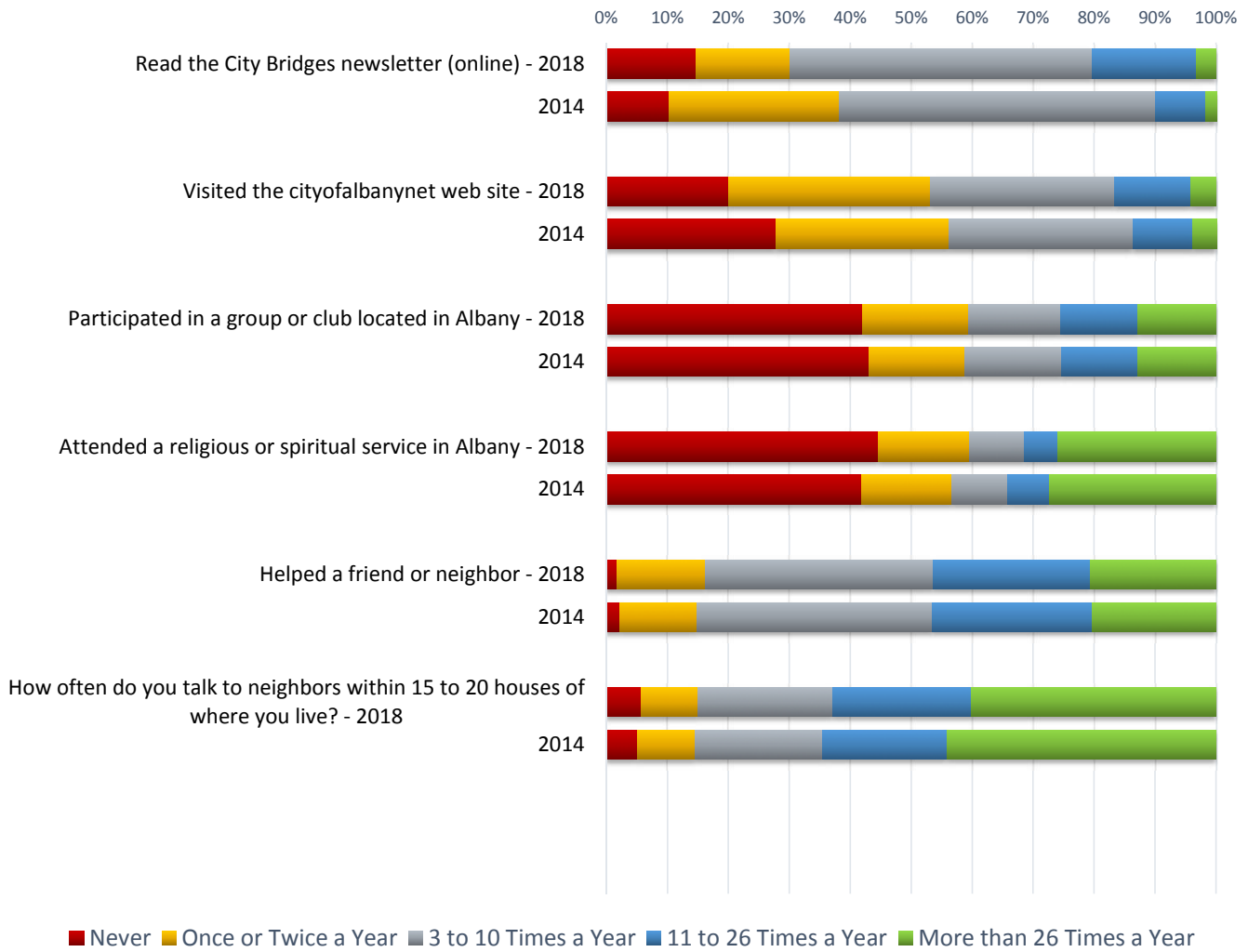


# Albany Community Survey

**Q12a: What services or activities have you been involved with in the past year, and how often.**

	Never	Once or Twice a Year	3 to 10 Times a Year	11 to 26 Times a Year	More than 26 Times a Year
Volunteered your time to an activity or group - 2018	22.5%	25.9%	19.1%	11.5%	21.1%
2014	24.8%	24.5%	17.6%	12.8%	20.3%
Participated in a city recreation program - 2018	47.3%	34.1%	13.3%	2.6%	2.8%
2014	47.2%	30.4%	14.4%	4.3%	3.7%
Used the Albany City Library - 2018	16.7%	24.4%	26.6%	17.6%	14.7%
2014	12.8%	17.4%	26.6%	20.6%	22.7%
Went to an Albany city park - 2018	4.7%	16.4%	38.2%	22.8%	17.8%
2014	4.3%	16.5%	34.4%	25.0%	19.8%
Rode on the Albany bus system, including the LOOP -					
2018	89.1%	6.4%	2.2%	0.8%	1.4%
2014	87.6%	7.0%	2.1%	1.0%	2.3%
Used the Senior Center - 2018	70.1%	19.0%	6.7%	2.2%	2.2%
2014	70.0%	17.9%	6.3%	2.2%	3.5%
Watched the City Council on TV or the Web - 2018	77.0%	14.2%	7.7%	0.9%	0.4%
2014	86.3%	10.2%	2.9%	0.6%	0.1%

### Q12b: Services and business involved in



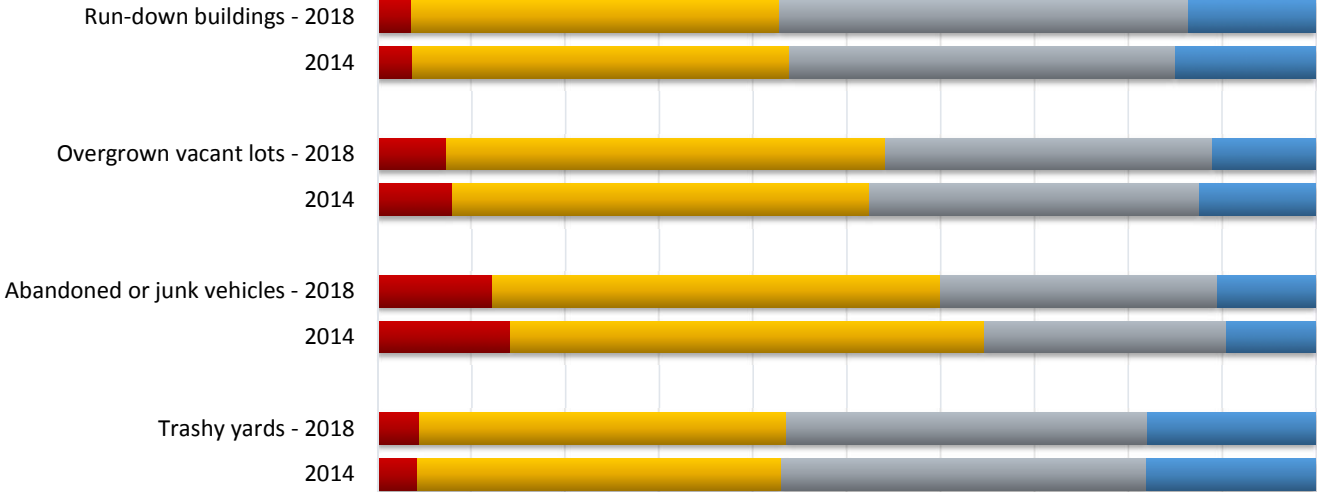
## Albany Community Survey

**Q12b: What services or activities have you been involved with in the past year, and how often.**

	Never	Once or Twice a Year	3 to 10 Times a Year	11 to 26 Times a Year	More than 26 Times a Year
Read the City Bridges newsletter (online) - 2018	14.7%	15.4%	49.6%	17.0%	3.3%
2014	10.3%	28.0%	51.9%	8.2%	1.6%
Visited the cityofalbany.net web site - 2018	20.1%	33.1%	30.2%	12.5%	4.1%
2014	27.8%	28.4%	30.2%	9.8%	3.8%
Participated in a group or club located in Albany - 2018	42.0%	17.4%	15.0%	12.8%	12.8%
2014	43.1%	15.6%	15.9%	12.5%	12.8%
Attended a religious or spiritual service in Albany - 2018	44.7%	14.9%	8.9%	5.6%	25.9%
2014	42.0%	14.8%	9.1%	6.9%	27.3%
Helped a friend or neighbor - 2018	1.7%	14.6%	37.4%	25.8%	20.6%
2014	2.3%	12.6%	38.7%	26.1%	20.3%
How often do you talk to neighbors within 15 to 20 houses of where you live? - 2018	5.7%	9.3%	22.2%	22.6%	40.2%
2014	5.0%	9.5%	21.0%	20.3%	44.2%

**Q13: How big of a problem does Albany have with:**

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%



■ No Problem   ■ A Small Problem   ■ A Medium Problem   ■ A Serious Problem

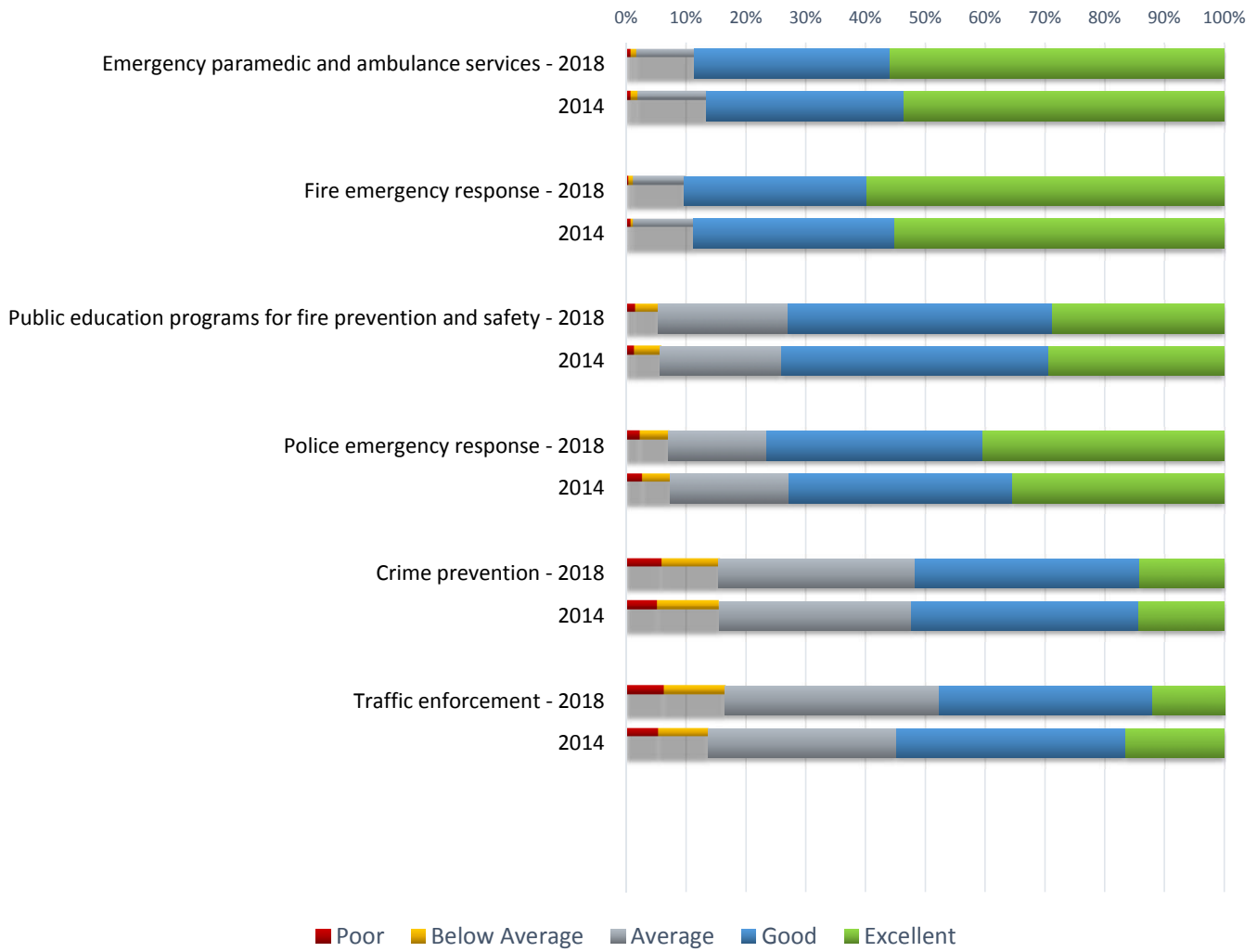


## Albany Community Survey

**Q13: How big of a problem does Albany have with:**

	No Problem	A Small Problem	A Medium Problem	A Serious Problem
Run-down buildings - 2018	3.6%	39.2%	43.7%	13.5%
2014	3.7%	40.2%	41.2%	14.9%
Overgrown vacant lots - 2018	7.3%	46.8%	34.9%	11.0%
2014	7.9%	44.5%	35.2%	12.4%
Abandoned or junk vehicles - 2018	12.2%	47.8%	29.6%	10.5%
2014	14.1%	50.6%	25.8%	9.6%
Trashy yards - 2018	4.4%	39.1%	38.6%	18.0%
2014	4.2%	38.9%	38.9%	18.1%

## Q14a: Quality of Public Safety and Enforcement Services

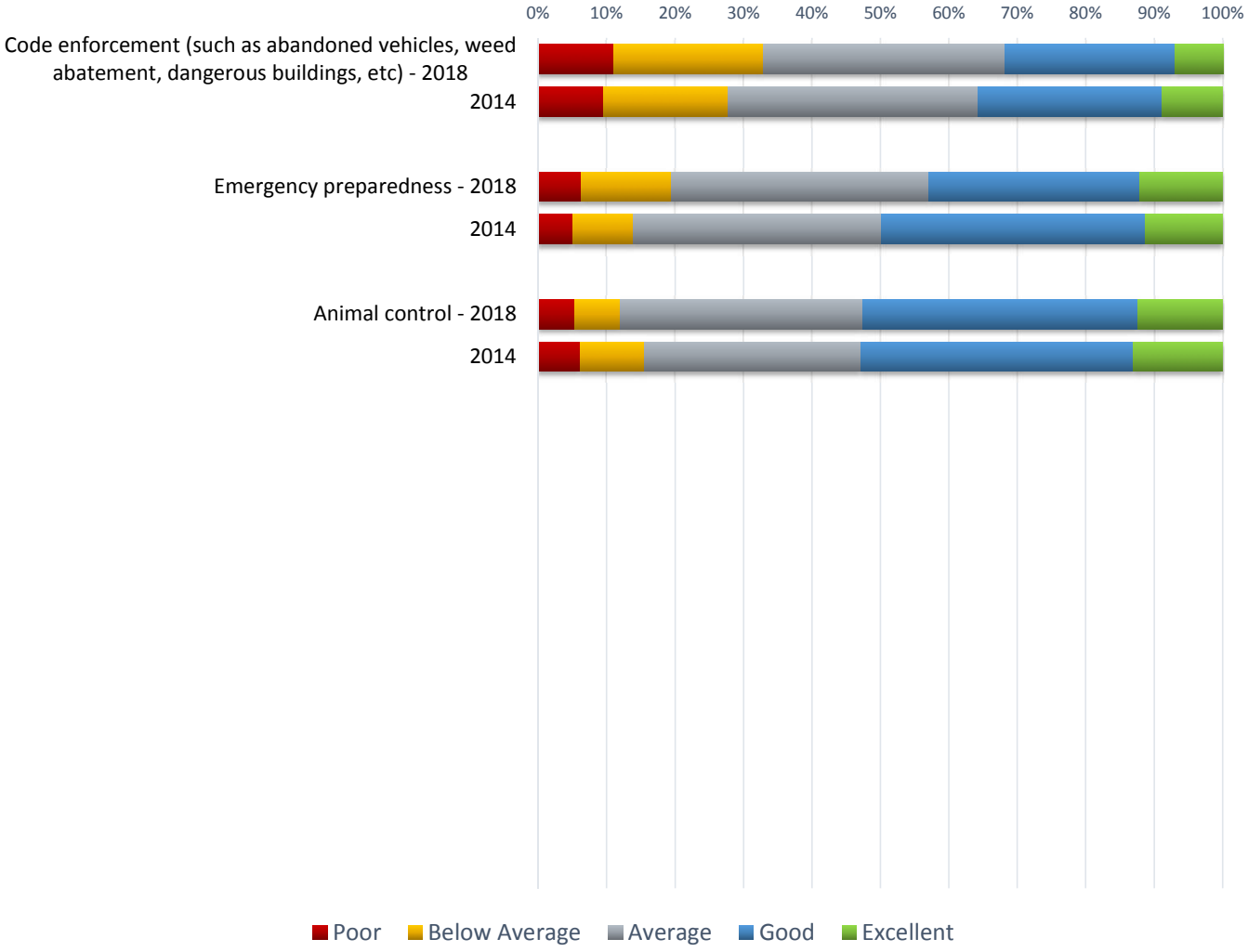


## Albany Community Survey

**Q14a: Please rate the quality of the following public safety and enforcement services that are provided by the City of Albany:**

	Poor	Below Average	Average	Good	Excellent
Emergency paramedic and ambulance services - 2018	0.4%	0.7%	6.7%	22.7%	38.6%
2014	0.4%	0.7%	7.1%	20.3%	32.9%
Fire emergency response - 2018	0.2%	0.5%	5.8%	20.6%	40.2%
2014	0.4%	0.3%	6.2%	20.4%	33.5%
Public education programs for fire prevention and safety -					
2018	0.8%	2.3%	12.4%	25.3%	16.5%
2014	0.6%	2.4%	10.7%	23.5%	15.5%
Police emergency response - 2018	1.6%	3.4%	11.7%	25.7%	28.6%
2014	1.8%	3.1%	13.2%	24.9%	23.6%
Crime prevention - 2018	4.2%	6.9%	23.8%	27.2%	10.2%
2014	3.6%	7.1%	22.1%	25.9%	9.8%
Traffic enforcement - 2018	5.1%	8.3%	29.3%	29.2%	9.8%
2014	4.3%	6.6%	25.0%	30.5%	13.1%

### Q14b: Quality of Public Safety and Enforcement Services

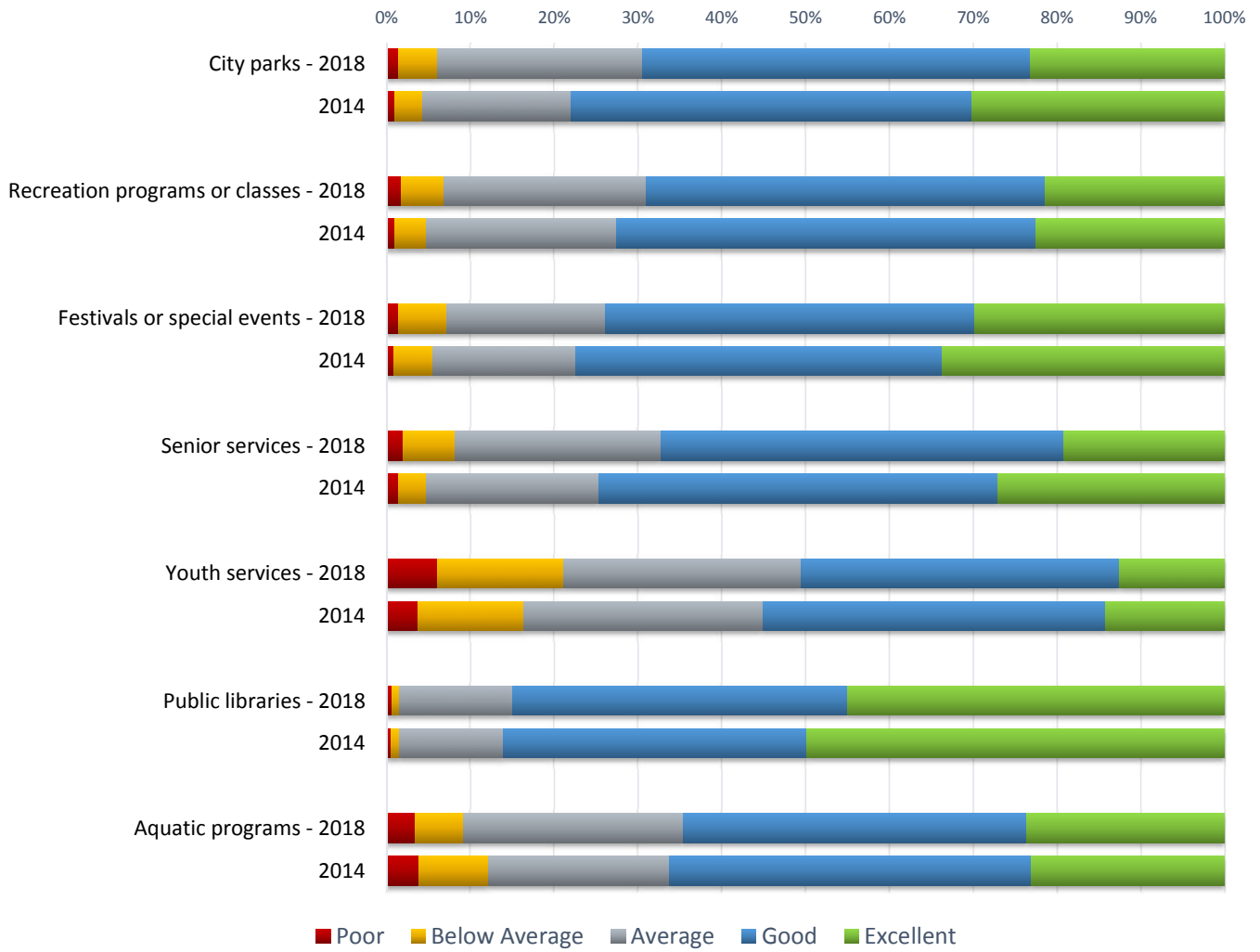


## Albany Community Survey

**Q14b: Please rate the quality of the following public safety and enforcement services that are provided by the City of Albany:**

	Poor	Below Average	Average	Good	Excellent
Code enforcement (such as abandoned vehicles, weed abatement, dangerous buildings, etc) - 2018	7.7%	15.2%	24.6%	17.3%	4.9%
2014	6.2%	11.8%	23.8%	17.5%	5.8%
Emergency preparedness - 2018	3.5%	7.3%	20.8%	17.1%	6.7%
2014	2.7%	4.7%	19.2%	20.4%	6.0%
Animal control - 2018	3.6%	4.6%	24.0%	27.3%	8.5%
2014	4.1%	6.3%	21.2%	26.7%	8.7%

### Q15: Cultural and Recreational Services

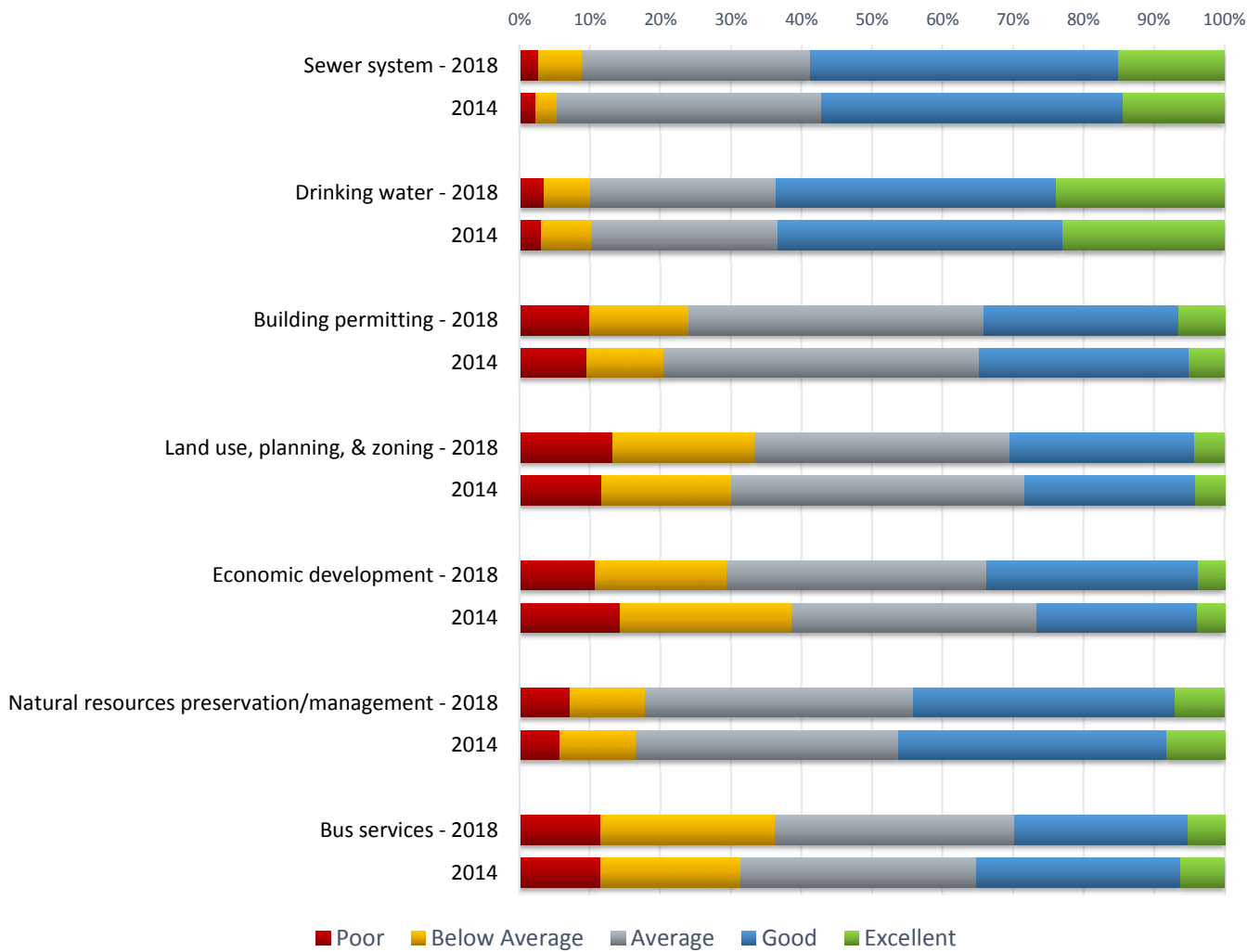


## Albany Community Survey

**Q15: Please rate the quality of the following cultural and recreational services that are provided by the City of Albany:**

	Poor	Below Average	Average	Good	Excellent
City parks - 2018	1.3%	4.5%	23.6%	44.6%	22.4%
2014	0.9%	3.3%	17.3%	46.8%	29.5%
Recreation programs or classes - 2018	1.3%	3.8%	18.4%	36.2%	16.3%
2014	0.8%	2.9%	17.8%	39.0%	17.6%
Festivals or special events - 2018	1.3%	5.4%	18.0%	42.0%	28.4%
2014	0.8%	4.3%	16.0%	41.1%	31.5%
Senior services - 2018	1.0%	3.1%	12.4%	24.3%	9.7%
2014	0.7%	1.6%	10.2%	23.6%	13.4%
Youth services - 2018	3.2%	8.1%	15.1%	20.3%	6.7%
2014	2.0%	6.7%	15.1%	21.7%	7.5%
Public libraries - 2018	0.5%	0.8%	12.6%	37.0%	41.6%
2014	0.4%	1.0%	11.5%	33.9%	46.5%
Aquatic programs - 2018	2.2%	3.7%	16.9%	26.4%	15.2%
2014	2.4%	5.2%	13.6%	27.2%	14.5%

## Q16a: Infrastructure and Other Services



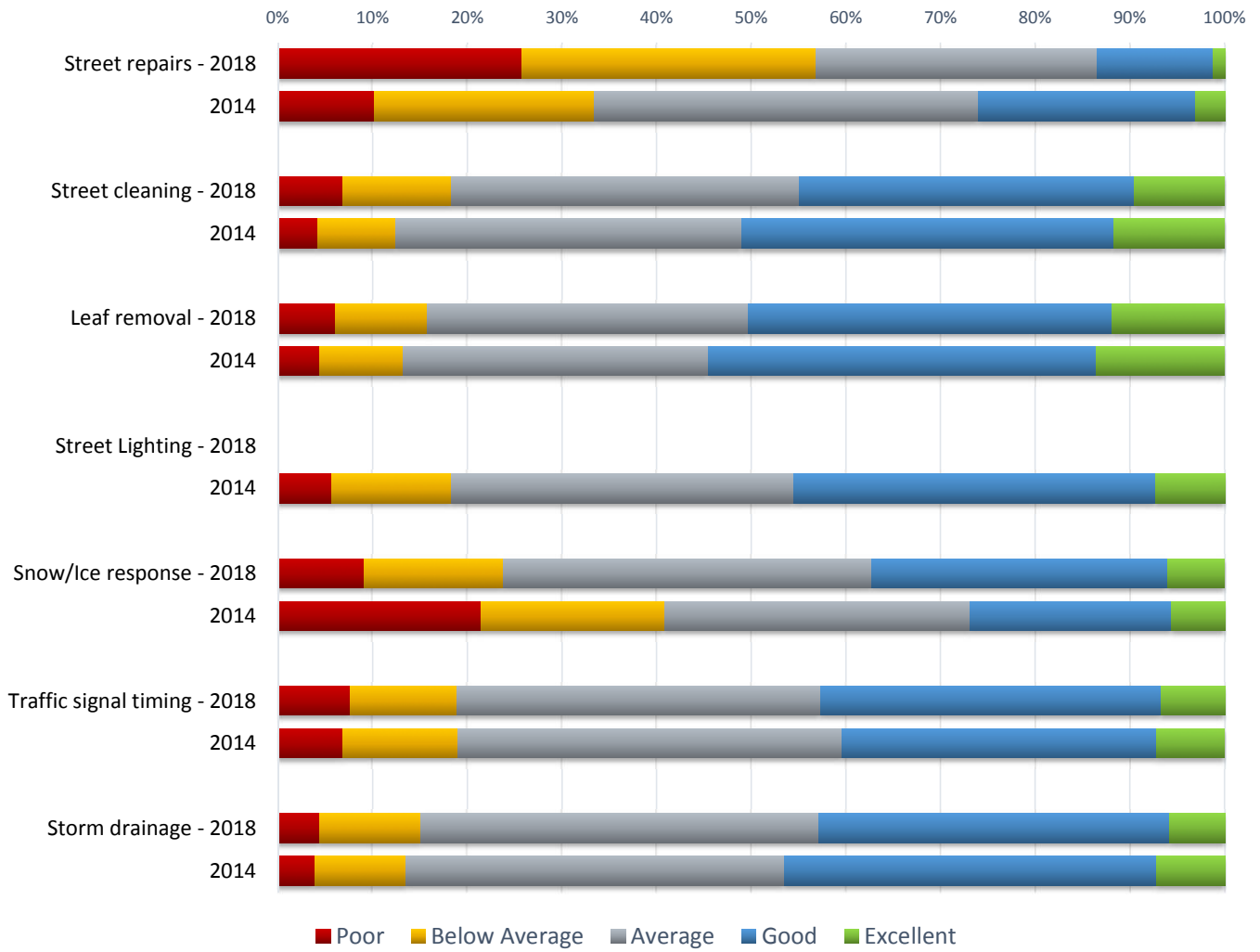


## Albany Community Survey

**Q16a: Please rate the quality of the following infrastructure and other services that are provided by the City of Albany:**

	Poor	Below Average	Average	Good	Excellent
Sewer system - 2018	2.2%	5.1%	26.7%	36.0%	12.5%
2014	1.9%	2.6%	32.3%	36.9%	12.4%
Drinking water - 2018	3.3%	6.3%	25.4%	38.2%	23.0%
2014	3.0%	6.8%	25.6%	39.2%	22.2%
Building permitting - 2018	4.1%	5.8%	17.3%	11.4%	2.7%
2014	3.8%	4.4%	18.1%	12.0%	2.0%
Land use, planning, & zoning - 2018	6.9%	10.6%	19.0%	13.7%	2.2%
2014	6.0%	9.6%	21.7%	12.6%	2.2%
Economic development - 2018	6.9%	12.0%	23.7%	19.2%	2.4%
2014	9.1%	15.5%	22.1%	14.6%	2.4%
Natural resources preservation/management - 2018	4.4%	6.7%	23.9%	23.3%	4.4%
2014	3.4%	6.4%	22.3%	22.8%	4.9%
Bus services - 2018	5.5%	11.9%	16.4%	11.8%	2.5%
2014	5.9%	10.2%	17.2%	14.9%	3.2%

### Q16b: Infrastructure and Other Services

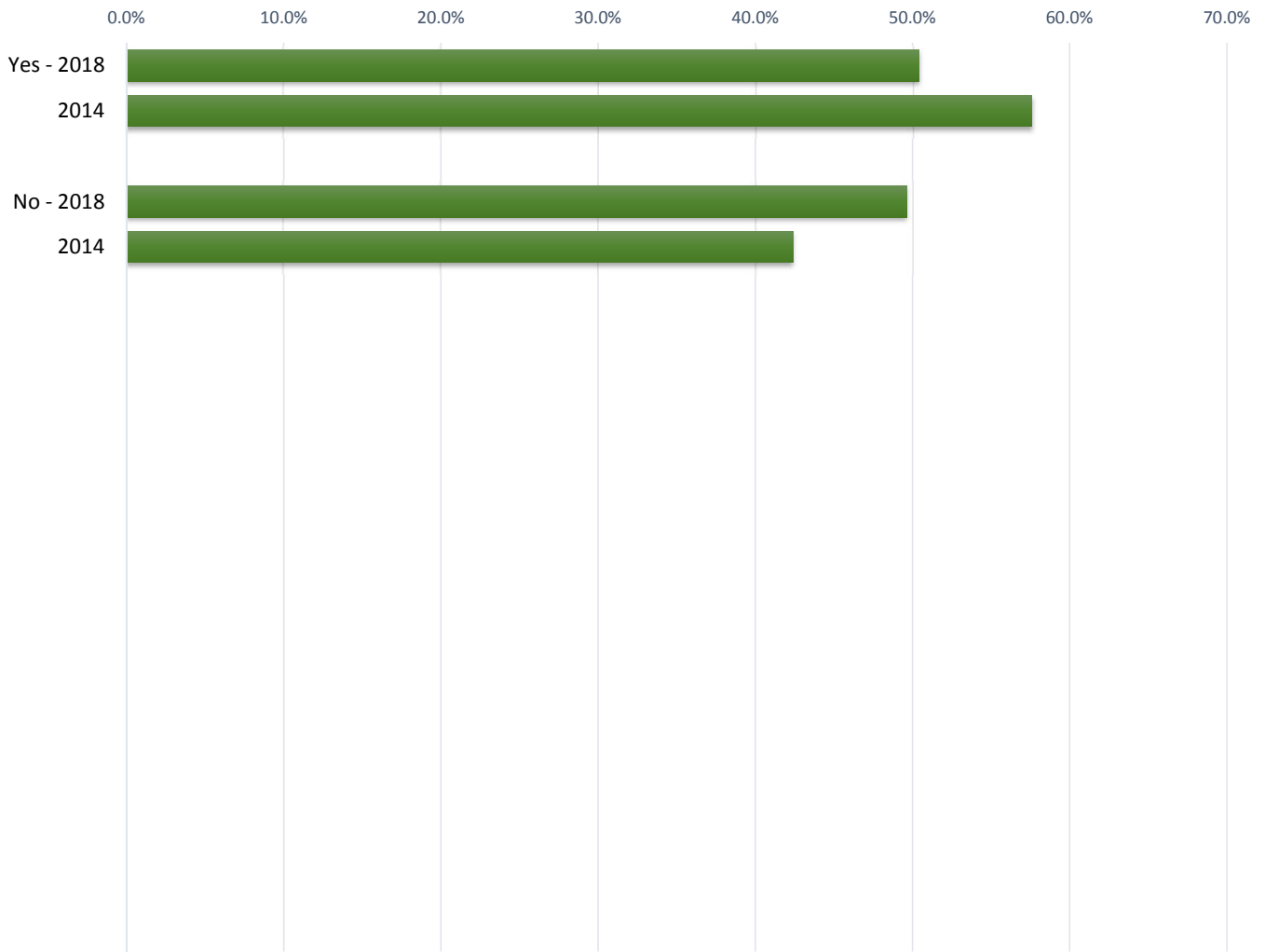


## Albany Community Survey

**Q16b: Please rate the quality of the following infrastructure and other services that are provided by the City of Albany:**

	Poor	Below Average	Average	Good	Excellent
Street repairs - 2018	24.8%	29.9%	28.5%	11.8%	1.1%
2014	9.9%	22.6%	39.3%	22.3%	3.0%
Street cleaning - 2018	6.6%	11.1%	35.3%	34.0%	9.2%
2014	4.1%	8.1%	35.8%	38.4%	11.5%
Leaf removal - 2018	5.6%	9.1%	31.6%	35.9%	11.0%
2014	4.1%	8.3%	30.4%	38.6%	12.8%
Street Lighting - 2018					
2014	5.6%	12.6%	35.8%	37.7%	7.2%
Snow/Ice response - 2018	7.5%	12.1%	32.0%	25.7%	5.0%
2014	20.0%	18.0%	30.0%	19.8%	5.2%
Traffic signal timing - 2018	7.5%	11.0%	37.5%	35.1%	6.6%
2014	6.8%	12.0%	40.1%	32.8%	7.1%
Storm drainage - 2018	4.0%	9.5%	37.8%	33.3%	5.2%
2014	3.6%	8.9%	37.0%	36.4%	6.7%

### Q17: Business contact with City of Albany employee in last year?

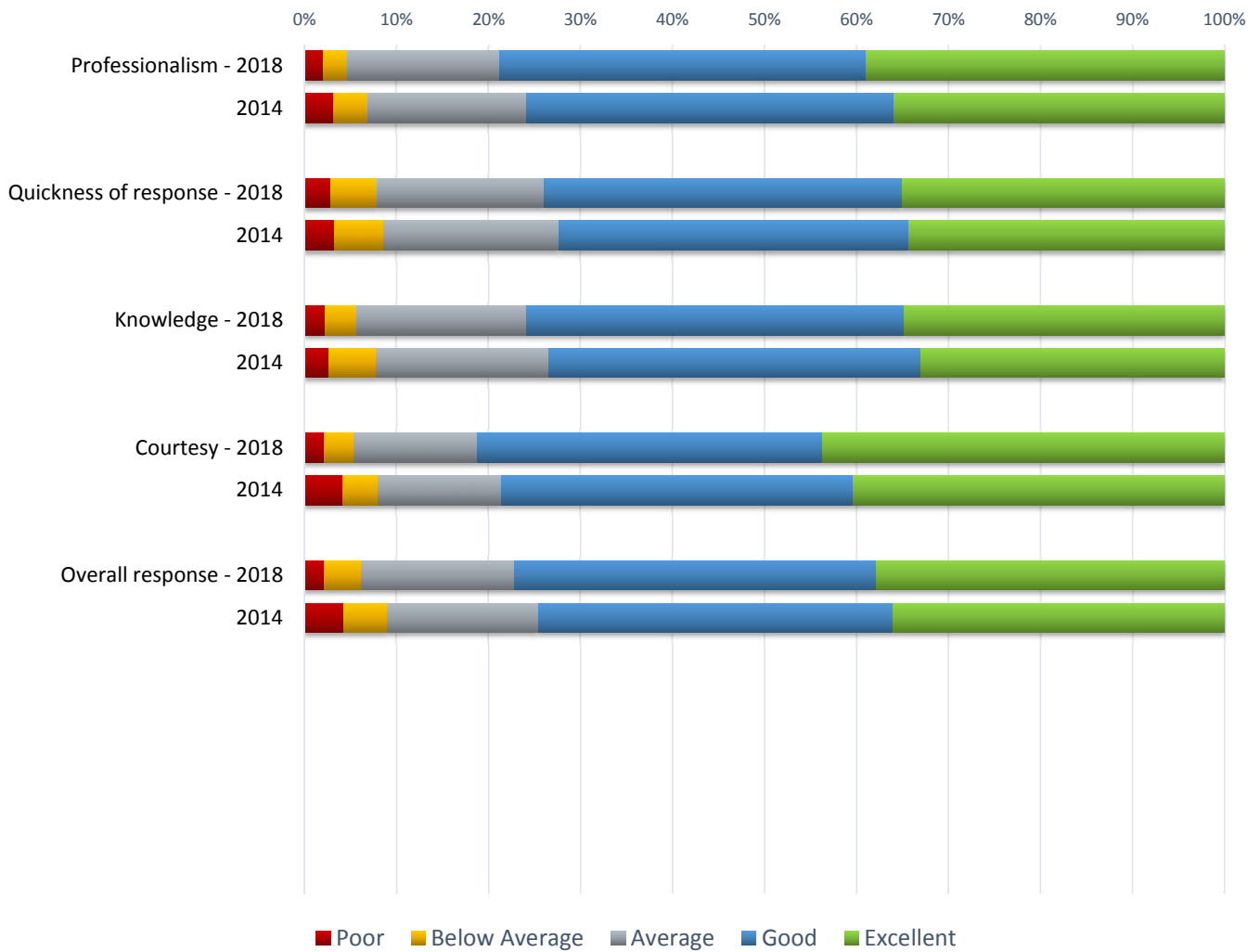


## Albany Community Survey

**Q17: Have you had a business contact with a City of Albany employee within the last year either in person, by phone, or by e-mail?**

	Yes - 2018	50.4%
	2014	57.6%
	No - 2018	49.6%
	2014	42.4%

### Q18: If contact with City of Albany employee, how would you rate



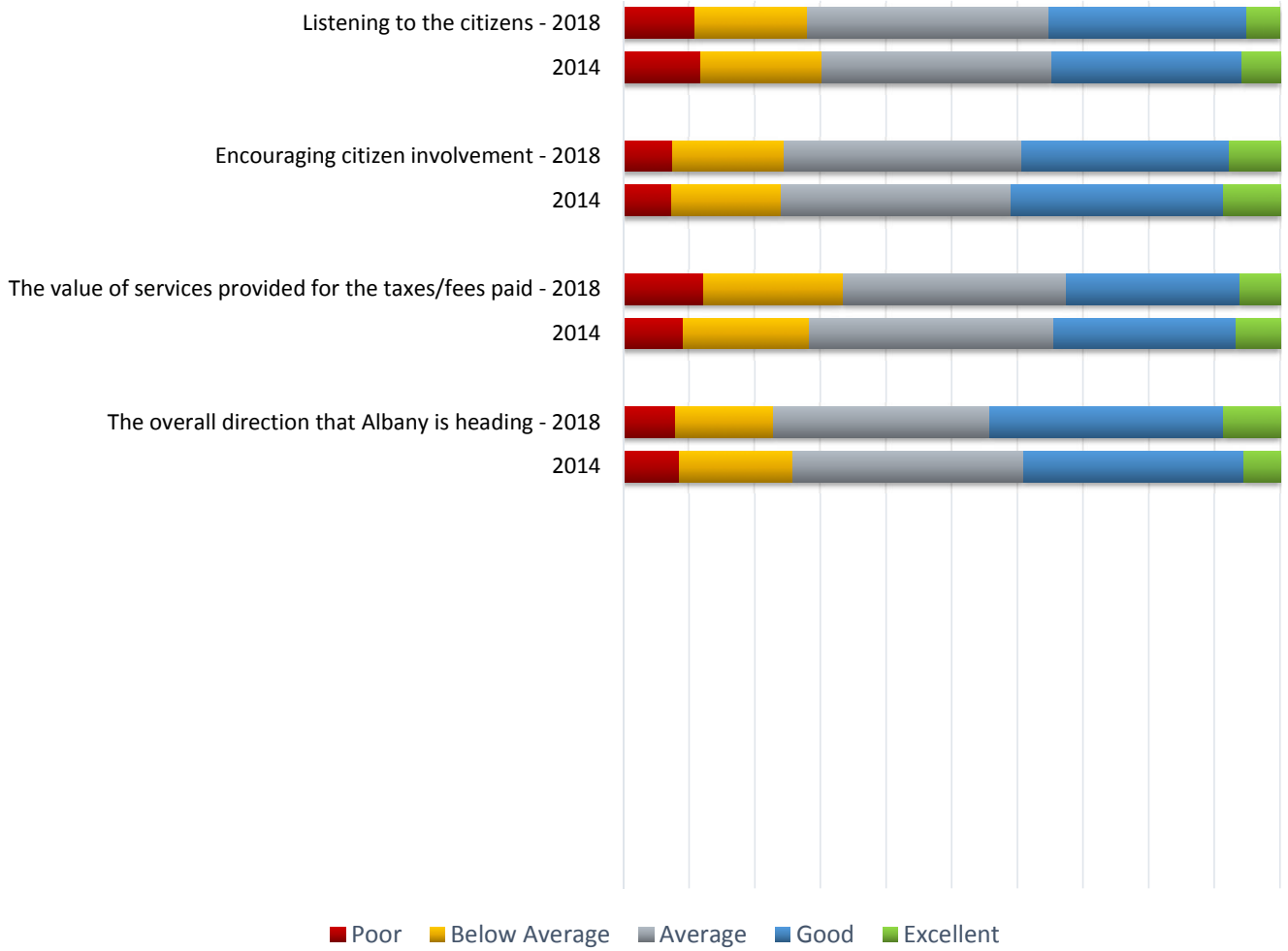
## Albany Community Survey

**Q18: If you had contact in the last year with an employee of the City of Albany, how would you rate that contact?**

	Poor	Below Average	Average	Good	Excellent
Professionalism - 2018	2.0%	2.7%	16.6%	39.8%	39.0%
2014	3.2%	3.7%	17.3%	39.9%	35.9%
Quickness of response - 2018	2.8%	5.0%	18.2%	39.0%	35.0%
2014	3.3%	5.3%	19.2%	38.0%	34.4%
Knowledge - 2018	2.3%	3.4%	18.4%	41.1%	34.8%
2014	2.6%	5.1%	18.8%	40.5%	33.0%
Courtesy - 2018	2.1%	3.2%	13.4%	37.6%	43.7%
2014	4.2%	3.8%	13.4%	38.2%	40.4%
Overall response - 2018	2.1%	4.0%	16.7%	39.4%	37.8%
2014	4.3%	4.7%	16.5%	38.5%	36.1%

### Q19: How City of Albany is doing in different areas

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%



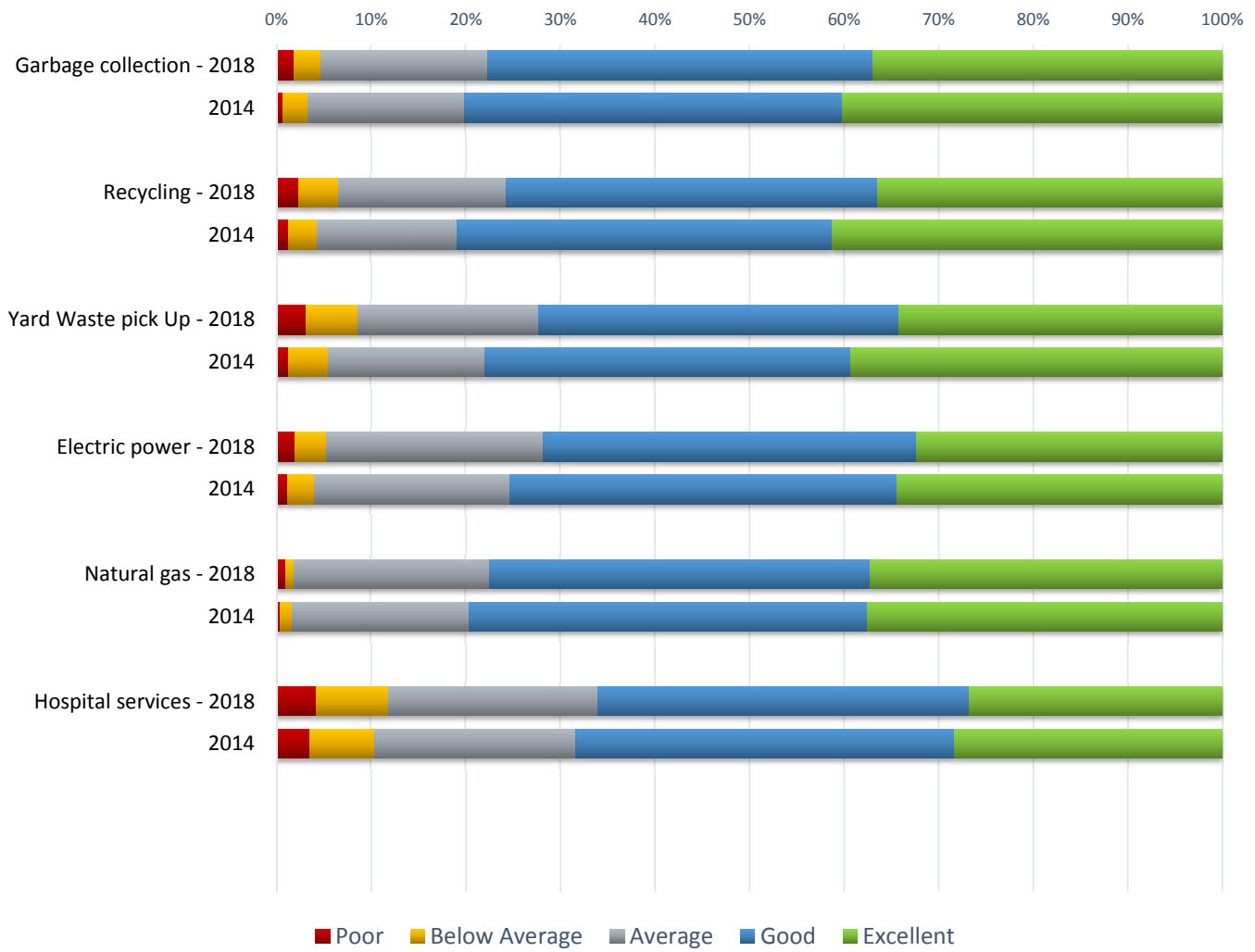


## Albany Community Survey

Q19: Overall, how do you think the City of Albany is doing in relation to:

	Poor	Below Average	Average	Good	Excellent
Listening to the citizens - 2018	9.3%	14.8%	31.5%	25.9%	4.4%
2014	9.5%	15.1%	28.3%	23.6%	4.7%
Encouraging citizen involvement - 2018	6.5%	14.8%	31.5%	27.6%	6.7%
2014	6.3%	14.4%	30.1%	28.0%	7.4%
The value of services provided for the taxes/fees paid -					
2018	11.3%	19.6%	31.4%	24.4%	5.7%
2014	8.1%	17.2%	33.4%	24.8%	6.0%
The overall direction that Albany is heading - 2018	7.3%	13.8%	30.2%	32.7%	7.9%
2014	7.6%	15.5%	31.7%	30.0%	5.0%

### Q20a: Community services provided by other organizations



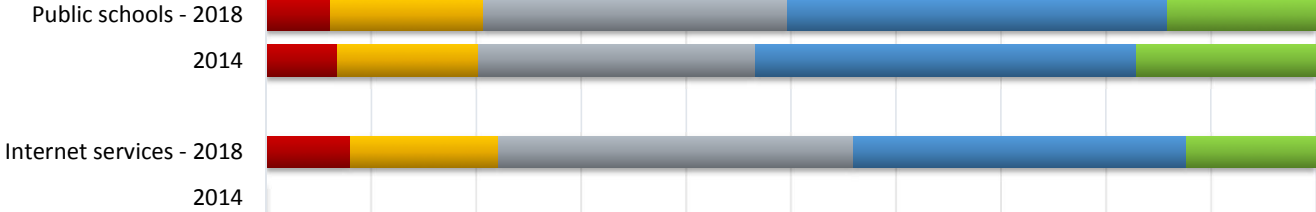
## Albany Community Survey

**Q20a: Please rate the quality of these community services provided by other organizations.**

	Poor	Below Average	Average	Good	Excellent
Garbage collection - 2018	1.8%	2.9%	17.4%	40.2%	36.5%
2014	0.6%	2.6%	16.5%	39.5%	39.8%
Recycling - 2018	2.3%	4.2%	17.5%	38.9%	36.1%
2014	1.3%	3.0%	14.6%	39.2%	40.9%
Yard Waste pick Up - 2018	3.0%	5.3%	18.3%	36.6%	32.8%
2014	1.2%	4.0%	15.8%	37.0%	37.5%
Electric power - 2018	2.0%	3.3%	22.7%	39.1%	32.1%
2014	1.1%	2.9%	20.5%	40.5%	34.0%
Natural gas - 2018	0.8%	0.7%	17.4%	34.0%	31.5%
2014	0.3%	1.1%	16.0%	35.9%	32.0%
Hospital services - 2018	3.8%	6.9%	19.9%	35.3%	24.0%
2014	3.1%	5.9%	18.6%	34.9%	24.6%

### Q20b: Community services provided by other organizations

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%



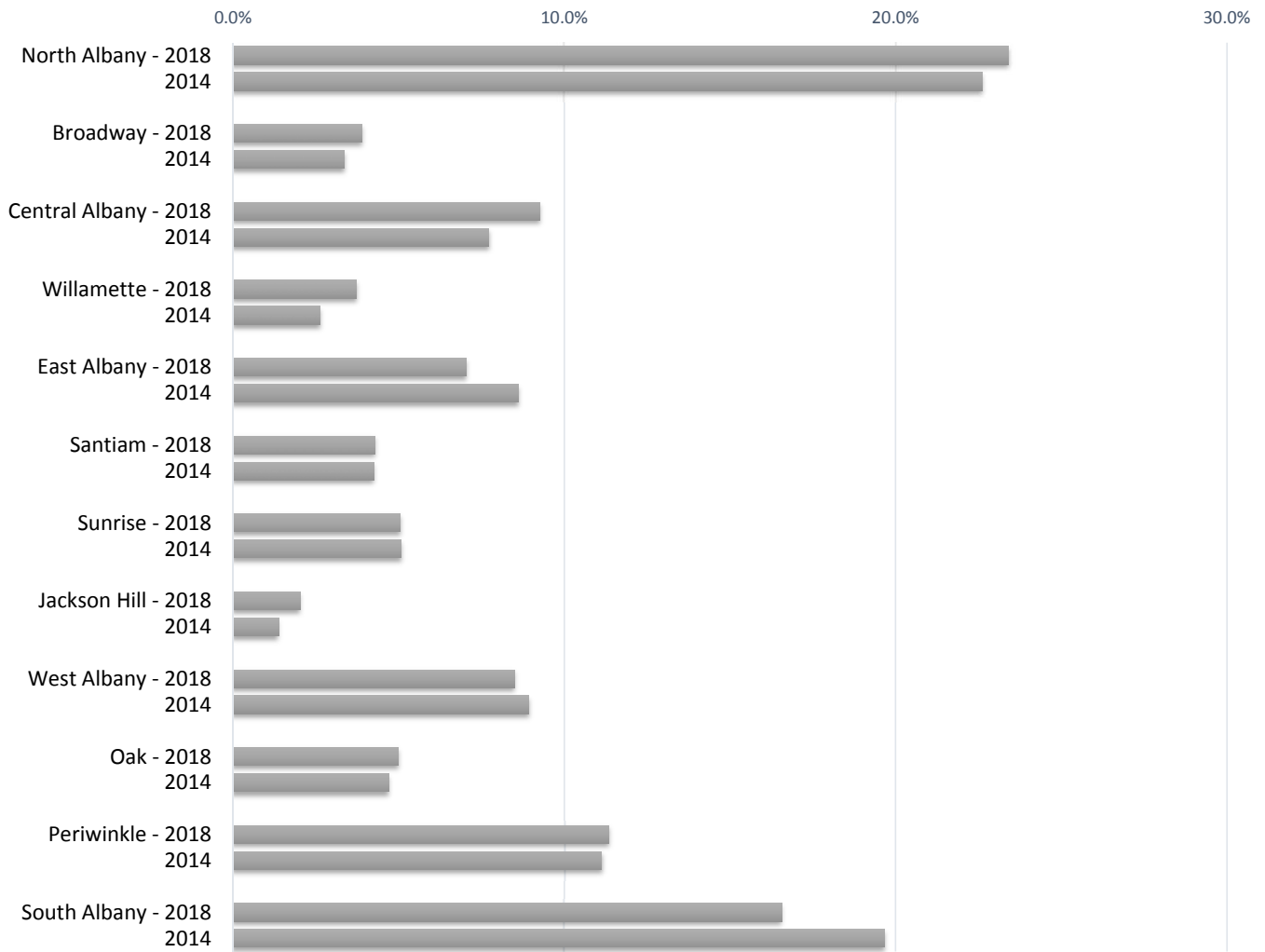
■ Poor ■ Below Average ■ Average ■ Good ■ Excellent

## Albany Community Survey

**Q20b: Please rate the quality of these community services provided by other organizations.**

	Poor	Below Average	Average	Good	Excellent
Public schools - 2018	4.9%	11.7%	23.2%	28.9%	11.3%
2014	5.3%	10.6%	20.9%	28.7%	13.5%
Internet services - 2018	7.6%	13.4%	32.3%	30.2%	11.8%
2014	—	—	—	—	—

### Q21: Neighborhood living in

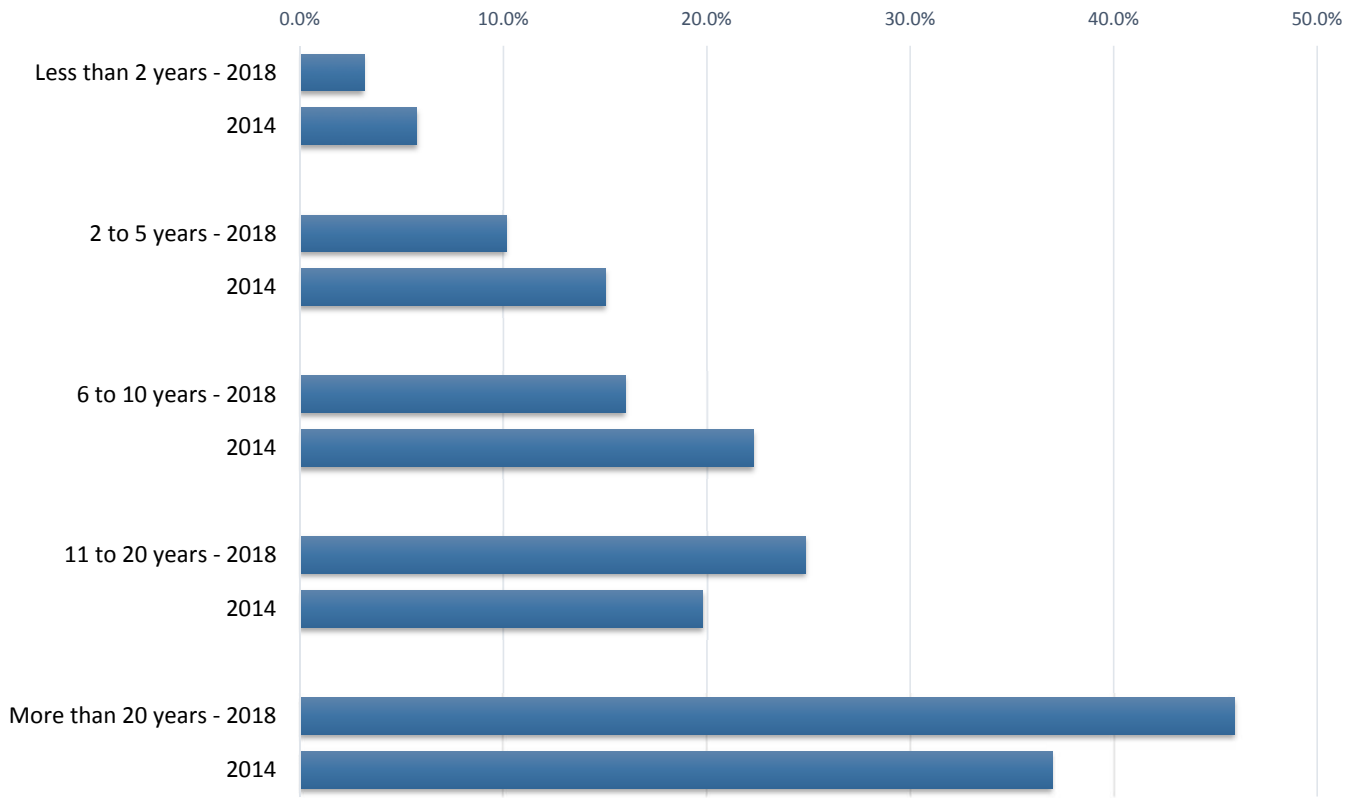


## Albany Community Survey

Q21: I live in the following neighborhood:

North Albany - 2018	23.4%
2014	22.6%
Broadway - 2018	3.9%
2014	3.3%
Central Albany - 2018	9.3%
2014	7.7%
Willamette - 2018	3.7%
2014	2.6%
East Albany - 2018	7.0%
2014	8.6%
Santiam - 2018	4.3%
2014	4.2%
Sunrise - 2018	5.0%
2014	5.1%
Jackson Hill - 2018	2.0%
2014	1.4%
West Albany - 2018	8.5%
2014	8.9%
Oak - 2018	5.0%
2014	4.7%
Periwinkle - 2018	11.3%
2014	11.1%
South Albany - 2018	16.6%
2014	19.7%

### Q22: How long lived in Albany





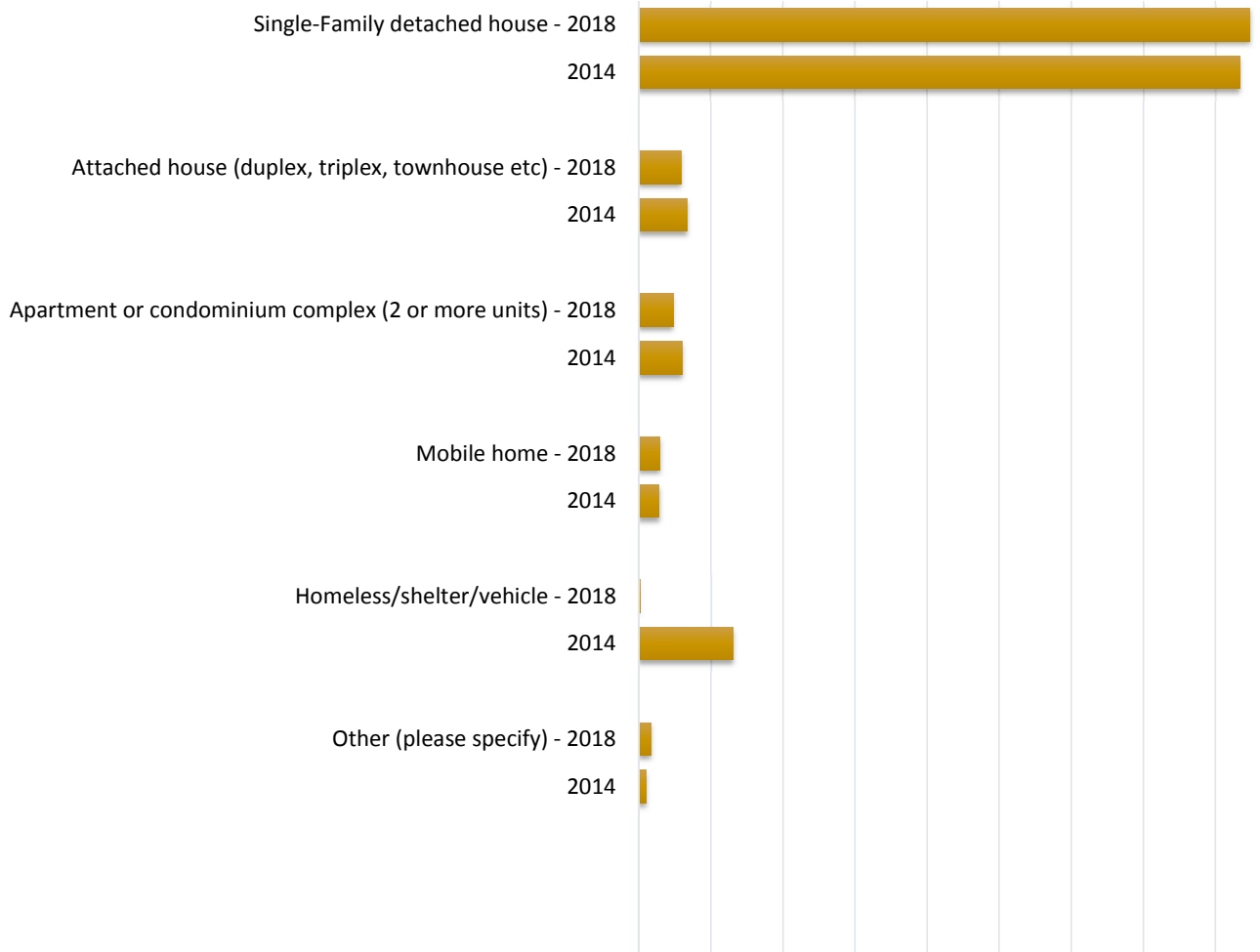
## Albany Community Survey

Q22: I have lived in Albany:

Less than 2 years - 2018	3.1%
2014	5.8%
2 to 5 years - 2018	10.1%
2014	15.0%
6 to 10 years - 2018	16.0%
2014	22.3%
11 to 20 years - 2018	24.8%
2014	19.8%
More than 20 years - 2018	45.9%
2014	37.0%
Don't Know/No Answer - 2018	0.0%
2014	0.1%

### Q23: Type of place living in

0.0% 10.0% 20.0% 30.0% 40.0% 50.0% 60.0% 70.0% 80.0% 90.0%

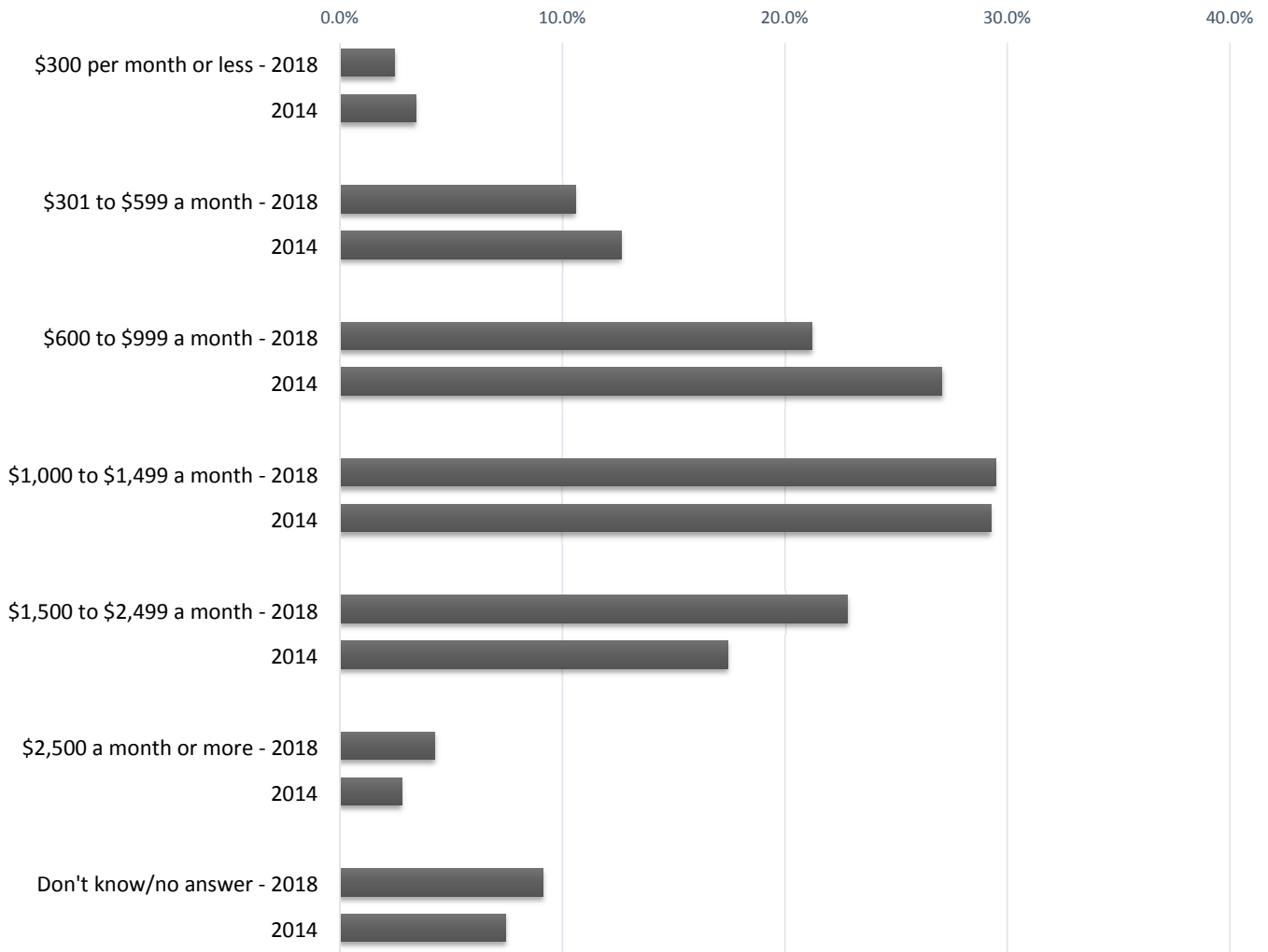


## Albany Community Survey

Q23: The kind of place I live in is:

Single-Family detached house - 2018	84.8%
2014	83.4%
Attached house (duplex, triplex, townhouse etc) - 2018	5.9%
2014	6.7%
Apartment or condominium complex (2 or more units) - 2018	4.7%
2014	6.0%
Mobile home - 2018	2.9%
2014	2.8%
Homeless/shelter/vehicle - 2018	0.1%
2014	13.0%
Other (please specify) - 2018	1.6%
2014	1.0%

### Q24: Monthly housing cost, incl. rent, mort., prop. tax, insurance

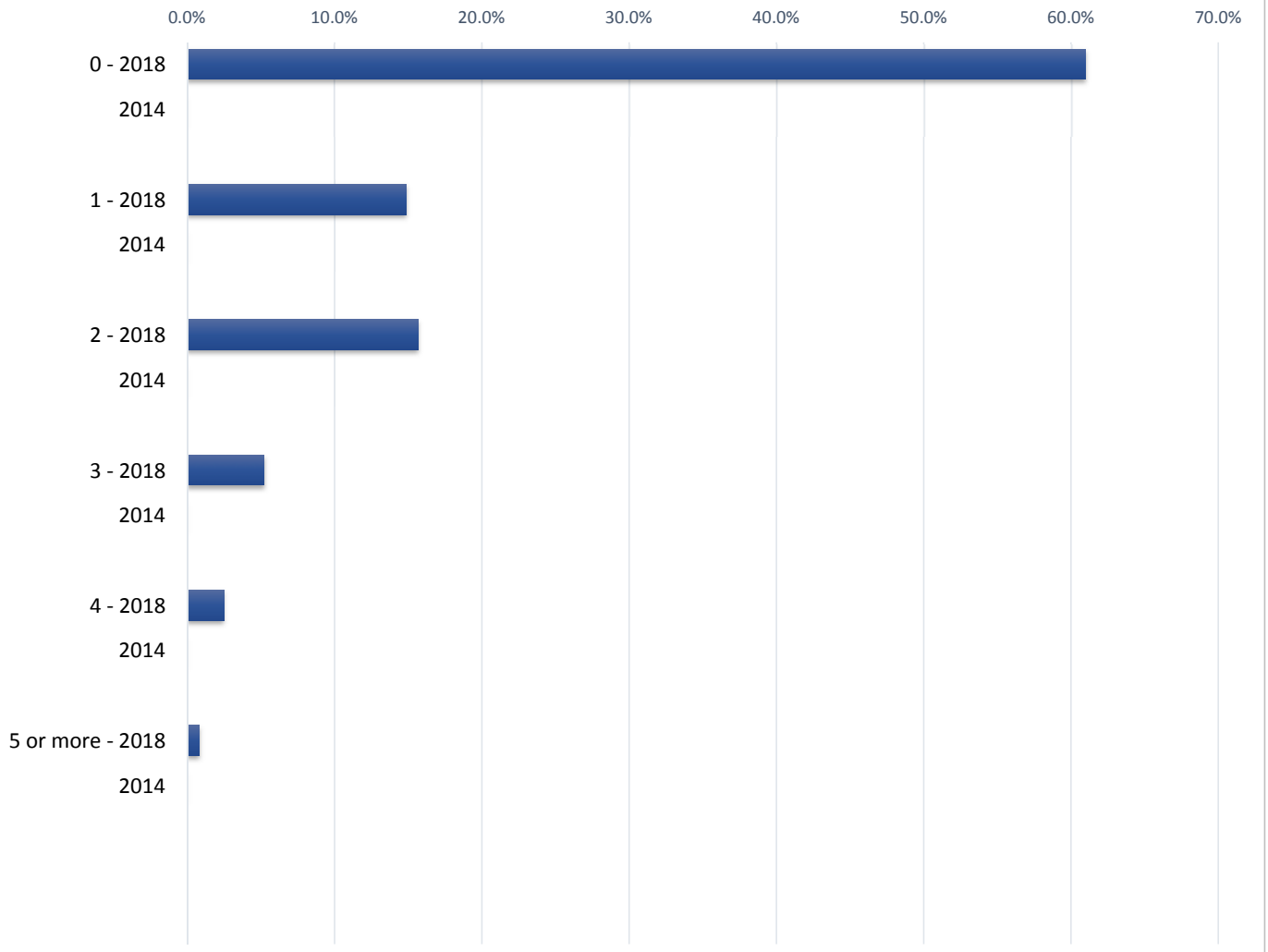


## Albany Community Survey

Q24: My monthly housing cost (including rent, mortgage, property tax, insurance, association fees, but NOT utilities):

\$300 per month or less - 2018	2.5%
2014	3.4%
\$301 to \$599 a month - 2018	10.6%
2014	12.6%
\$600 to \$999 a month - 2018	21.2%
2014	27.1%
\$1,000 to \$1,499 a month - 2018	29.5%
2014	29.3%
\$1,500 to \$2,499 a month - 2018	22.8%
2014	17.5%
\$2,500 a month or more - 2018	4.3%
2014	2.8%
Don't know/no answer - 2018	9.1%
2014	7.4%

### Q25: People age 17 or under living in home

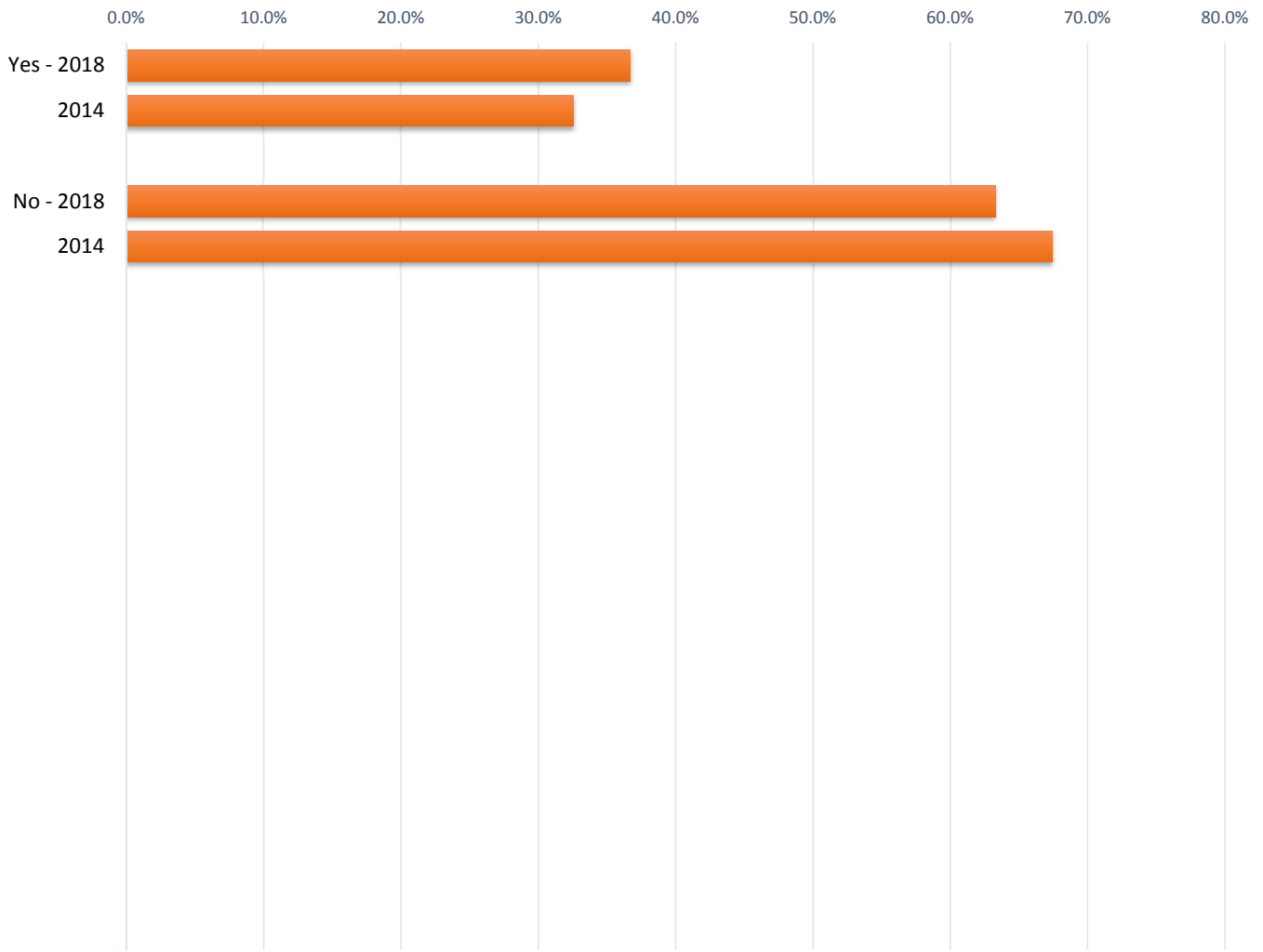


## Albany Community Survey

Q25: How many people age 17 or under live with you?

0 - 2018	61.0%
2014	—
1 - 2018	14.9%
2014	—
2 - 2018	15.7%
2014	—
3 - 2018	5.2%
2014	—
4 - 2018	2.4%
2014	—
5 or more - 2018	0.8%
2014	—

### Q26: You or any other member of your household age 65 or older?



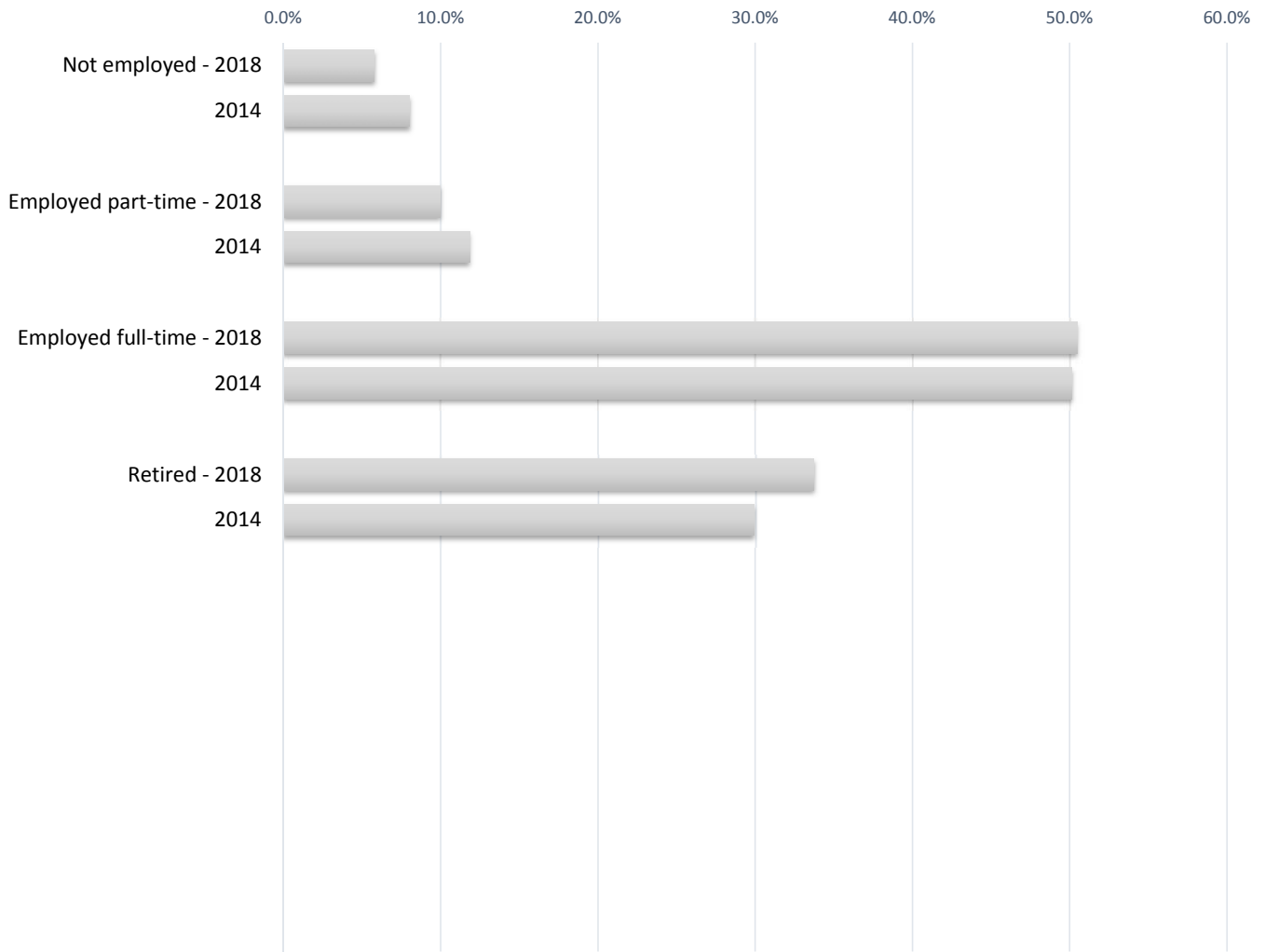


## Albany Community Survey

Q26: Are you or any other member of your household age 65 or older?

	Yes - 2018	36.7%
	2014	32.6%
	No - 2018	63.3%
	2014	67.4%

### Q27: Current employment status

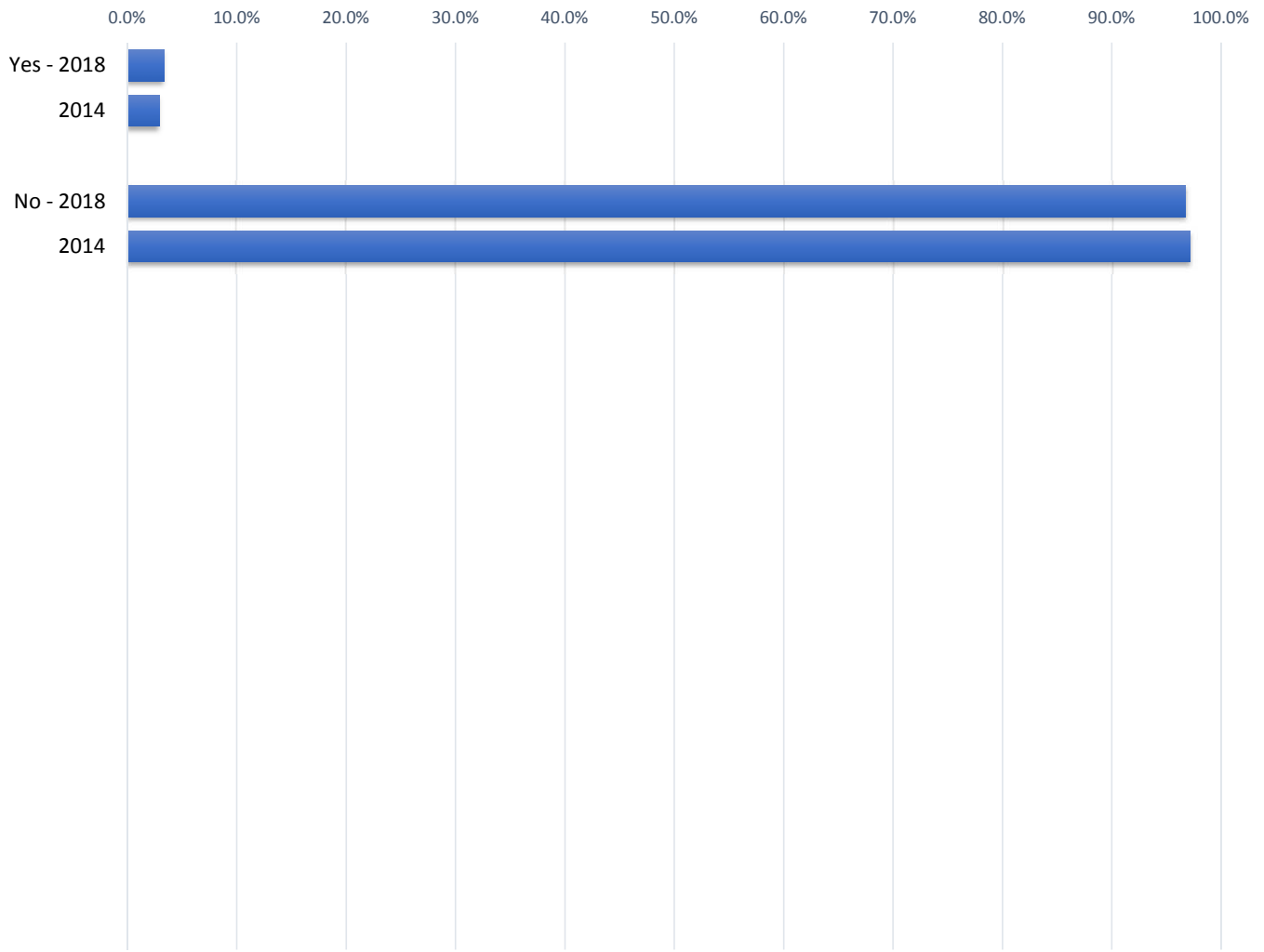


## Albany Community Survey

Q27: My current employment status is:

Not employed - 2018	5.8%
2014	8.0%
Employed part-time - 2018	10.0%
2014	11.9%
Employed full-time - 2018	50.5%
2014	50.2%
Retired - 2018	33.8%
2014	29.9%

### Q28: Do you consider yourself to be Spanish, Hispanic or Latino?

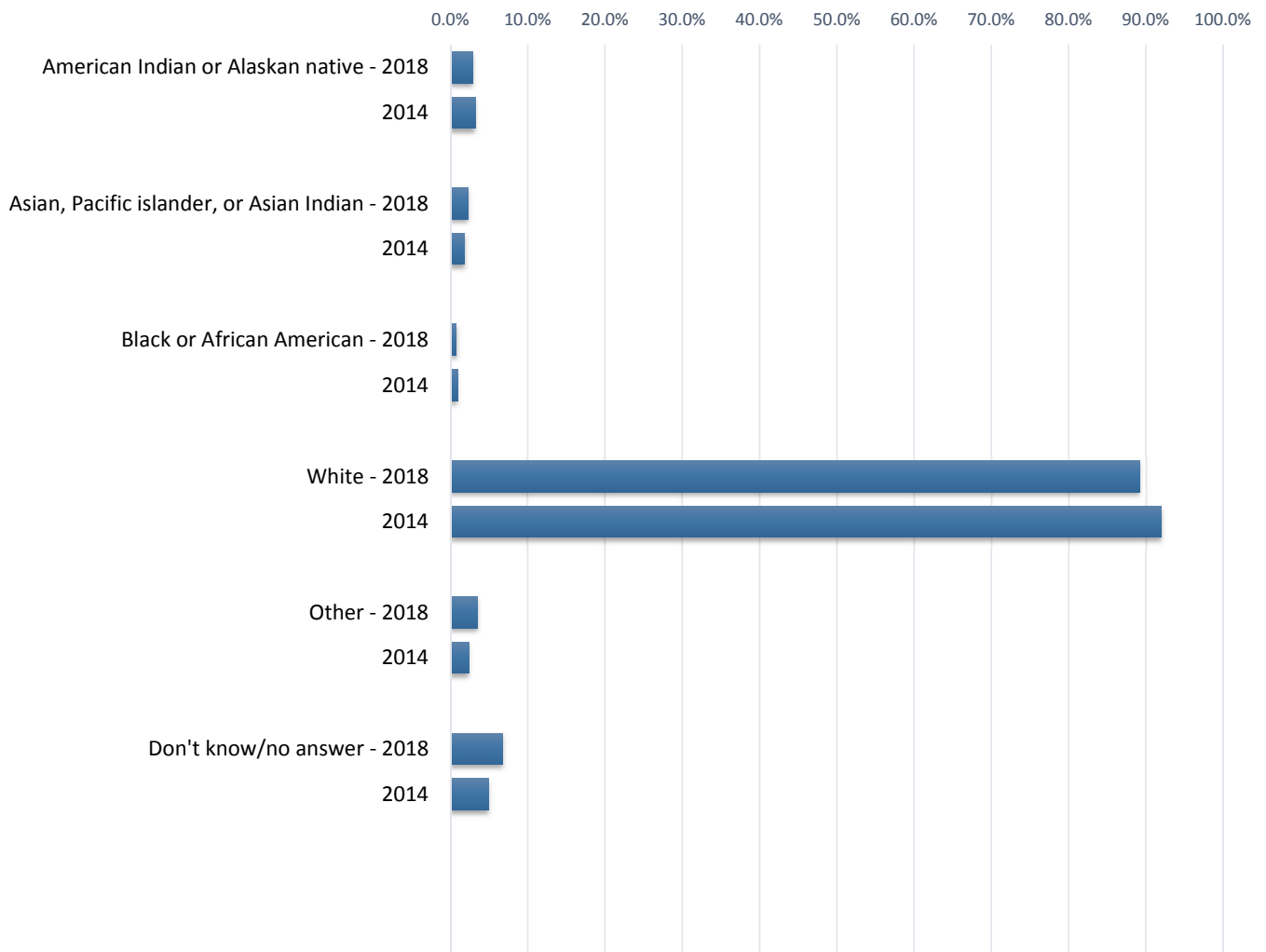


## Albany Community Survey

Q28: Do you consider yourself to be Spanish, Hispanic or Latino?

	Yes - 2018	3.3%
	2014	2.9%
	No - 2018	96.7%
	2014	97.1%

### Q29: What is your race? (may choose more than one)

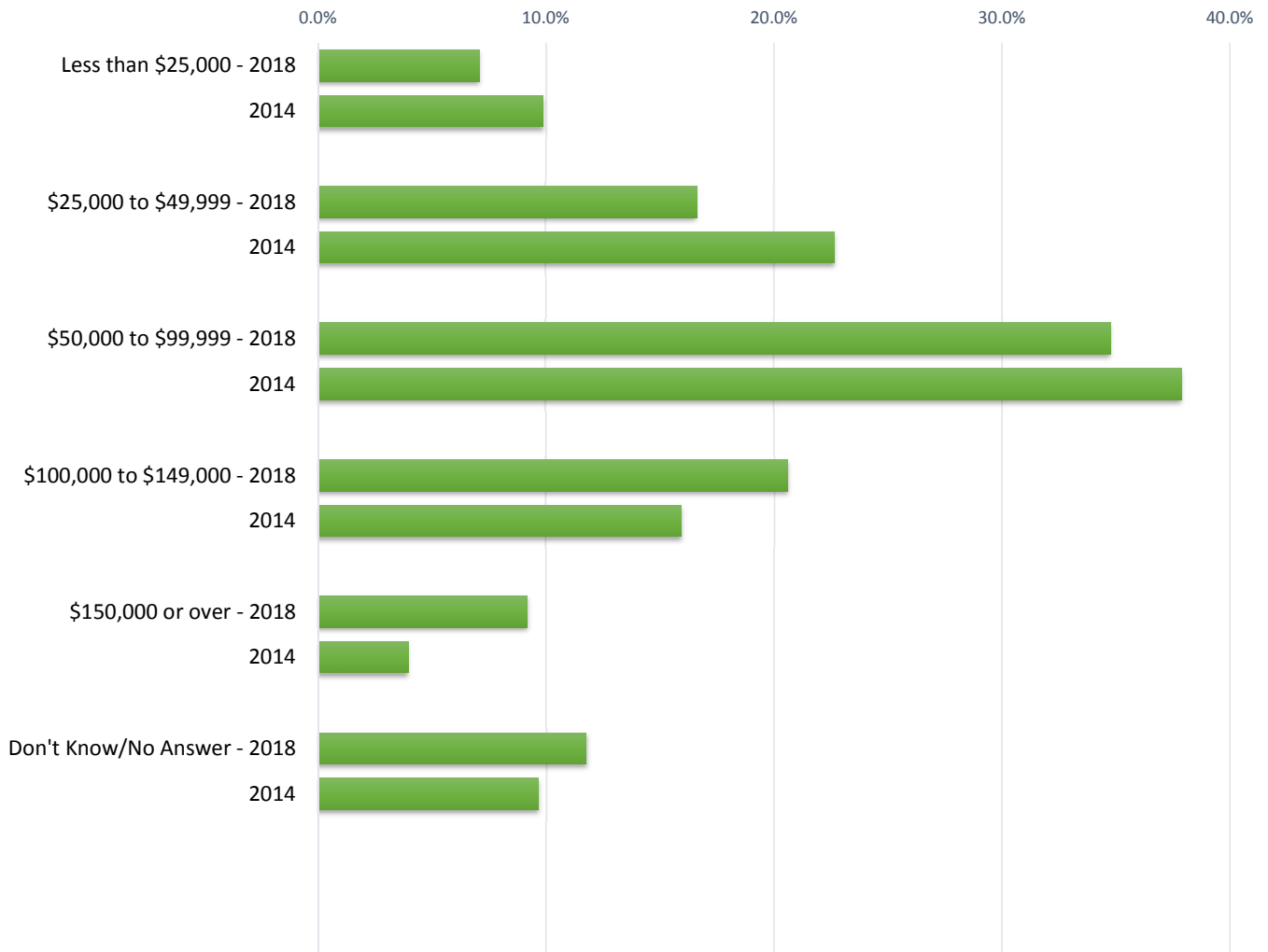


## Albany Community Survey

Q29: What is your race? You may choose more than one answer if it applies.

American Indian or Alaskan native - 2018	2.8%
2014	3.1%
Asian, Pacific islander, or Asian Indian - 2018	2.2%
2014	1.8%
Black or African American - 2018	0.8%
2014	0.8%
White - 2018	89.2%
2014	92.1%
Other - 2018	3.5%
2014	2.3%
Don't know/no answer - 2018	6.7%
2014	4.8%

### Q30: Total household income from all sources, before taxes





## Albany Community Survey

**Q30: What is your total household income from all sources, before taxes:**

Less than \$25,000 - 2018	7.1%
2014	9.9%
\$25,000 to \$49,999 - 2018	16.6%
2014	22.7%
\$50,000 to \$99,999 - 2018	34.8%
2014	37.9%
\$100,000 to \$149,000 - 2018	20.6%
2014	15.9%
\$150,000 or over - 2018	9.2%
2014	4.0%
Don't Know/No Answer - 2018	11.8%
2014	9.7%

### Q31: Age category

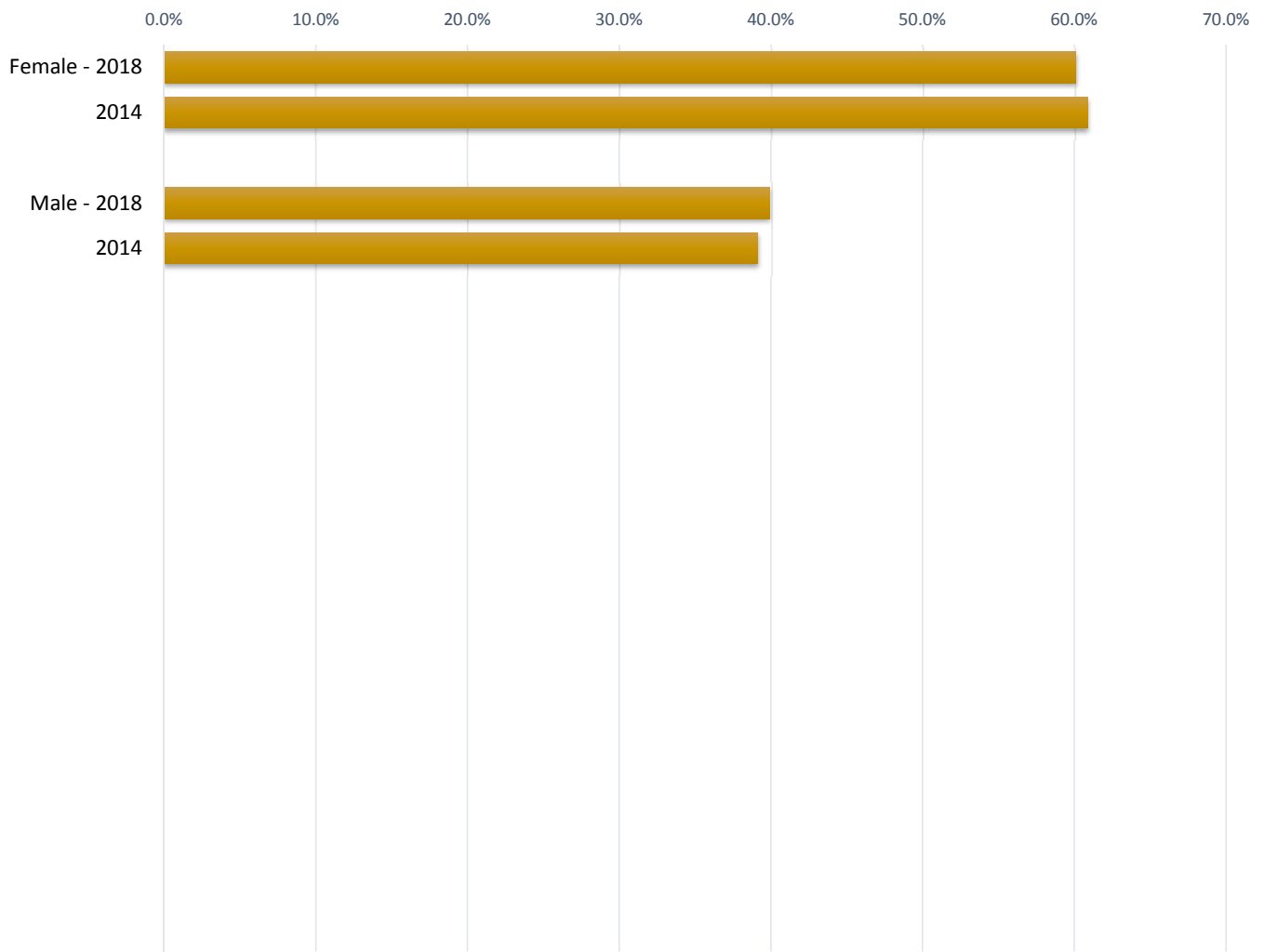


## Albany Community Survey

Q31: Which age category do you fit in:

Under 18 - 2018	0.0%
2014	0.1%
18 to 24 - 2018	1.1%
2014	2.9%
25 to 34 - 2018	9.4%
2014	11.9%
35 to 44 - 2018	19.0%
2014	18.0%
45 to 54 - 2018	18.0%
2014	17.8%
55 to 64 - 2018	22.4%
2014	22.8%
65 to 74 - 2018	22.1%
2014	20.0%
75 or older - 2018	8.1%
2014	6.6%

### Q32: Gender

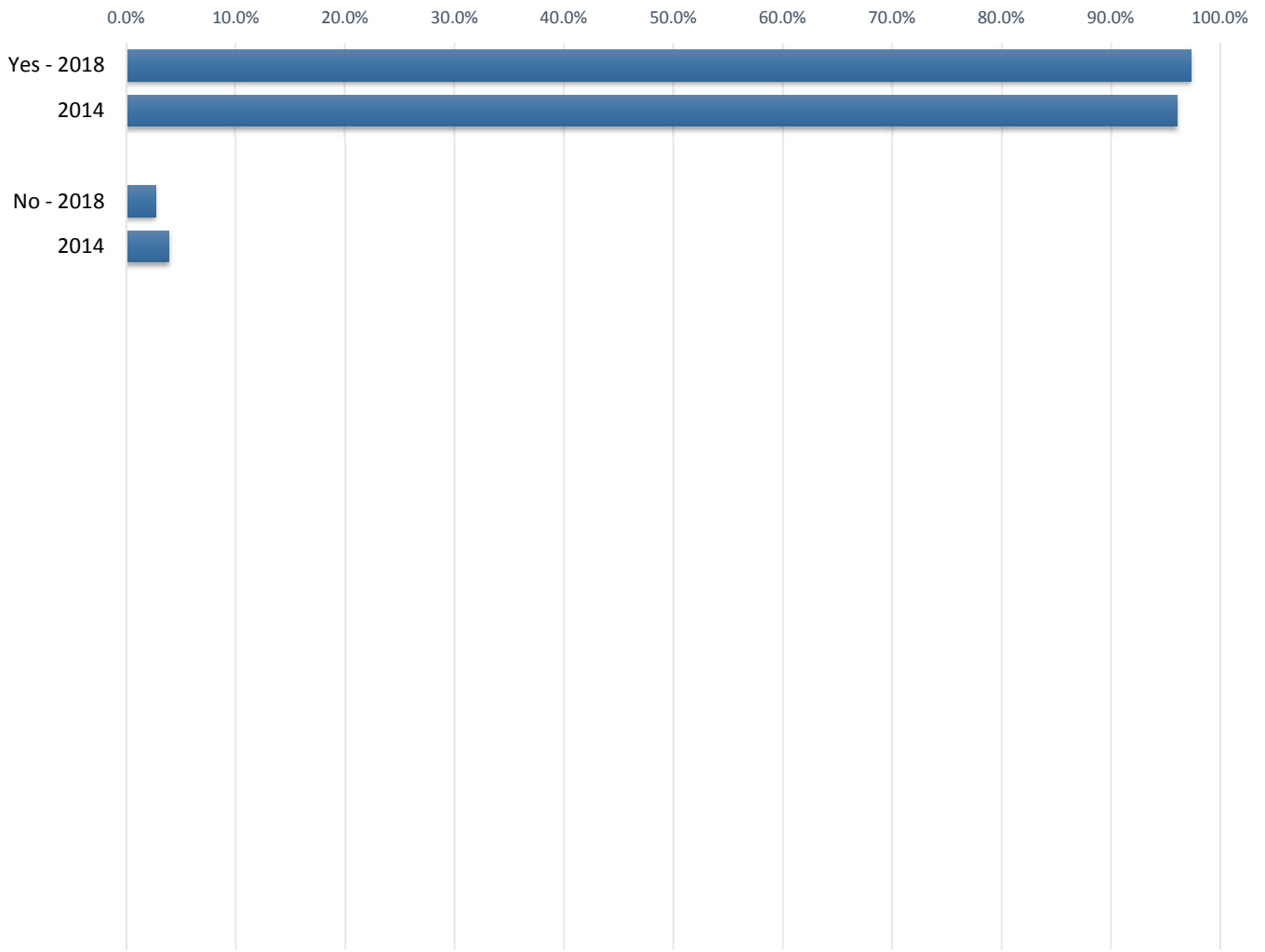


## Albany Community Survey

Q32: What is your gender?

Female - 2018	60.1%
2014	60.9%
Male - 2018	39.9%
2014	39.1%

### Q33: Are you registered to vote?



## Albany Community Survey

Q33: Are you registered to vote?

	Yes - 2018	97.3%
	2014	96.1%
	No - 2018	2.7%
	2014	3.9%